



Ripsey Official Record Index
Docket 1379407 – 50235

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	4/9/2011
2.	Notice(if appropriate) to Headquarters of suspension	N/A
3.	Notice(if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted	4/14/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report of deficiencies (if appropriate)	N/A
7.	Post Office and community photos	4/14/2011
8.	PS Form 150, Postmaster Workload Information	4/14/2011
9.	Worksheet for calculating work service credit	4/14/2011
10.	Window transaction record	4/25/2011
11.	Record of incoming mail	4/25/2011
12.	Record of dispatched mail	4/25/2011
13.	Administrative Postmaster/OIC comments	4/25/2011
14.	Inspection Service/local law enforcement vandalism reports	4/13/2011
15.	Post Office fact sheet	5/2/2011
16.	Community fact sheet	5/2/2011
17.	Alternate service options/cost analysis	5/2/2011
18.	Form 4920, Post Office Fact Sheet	5/4/2011
19.	Recommendation and Service Replacement Type	5/4/2011
20.	Questionnaire instruction letter to Postmaster/OIC	5/10/2011
21.	Cover letter, questionnaire, and enclosures	5/10/2011
22.	Returned customer questionnaires and Postal Service response letters	5/10/2011
23.	Analysis of questionnaires	6/17/2011
24.	Community meeting roster	6/17/2011
25.	Community meeting analysis	6/17/2011
26.	Community meeting letter(if meeting held prior to questionnaire)	N/A
27.	Petition and Postal Service response letter (if appropriate)	5/31/2011
28.	Congressional inquiry and Postal Service response letter	6/8/2011
29.	Proposal checklist	5/2/2011
30.	District notification to Government Affairs	7/8/2011
31.	Instructions to Postmaster/OIC to post proposal	6/29/2011
32.	Invitation for comments exhibit	7/8/2011
33.	Proposal exhibit	6/29/2011
34.	Comment form exhibit	6/29/2011



Item No.	Description	Date Entered into Record
35.	Instructions for Postmaster/OIC to remove proposal	9/8/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	7/15/2011
37.	Notification taking proposal, comments under internal consideration	9/14/2011
38.	Customer comments and Postal Service response letters	N/A
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter(if appropriate)	N/A
40.	Analysis of comments	N/A
41.	Revised proposal	6/28/2011
42.	Updated PS Form 4920 (if appropriate)	5/2/2011
43.	Certification of record	9/14/2011
44.	Log of post offices discontinuance actions	10/20/2011
45.	Transmittal to vice president, Delivery and Retail, from District manager, Customer Service and sales	9/20/2011
46.	Headquarters' acknowledgment of receipt of record	9/26/2011
47.	Final determination	10/11/2011
48.	Instruction letter to Postmaster/OIC on posting	10/20/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement	
51.	Vice president Delivery and Retail instruction letter	10/11/2011
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Regulatory Commission opinion on appeal affirming final determination (if appropriate)	
54.	Appeal letter	10/11/2011



04/09/2011

WILLIAM HERRMANN
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 04 congressional district.

Post Office Name:	RIPPEY
Zip+4 Code:	50235-5000
EAS Level:	11
Finance Number:	187713
County:	GREENE
Proposed Admin Office:	GRAND JUNCTION
ADMIN Miles Away:	8.0
Near Office Name:	GRAND JUNCTION
Near Miles Away:	8.0
Number of Customers:	
Post Office Box:	79
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	144
Intermediate HCR:	0
City Delivery:	0
Total Customers:	223
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 09/03/2003.

Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

JEAN SUSNJAR
Manager, Post Office Operations

Approval to Study for Discontinuance:

04/09/2011

DISTRICT MANAGER
HAWKEYE PFC

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1379407

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Greene
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 04/14/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Greene
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

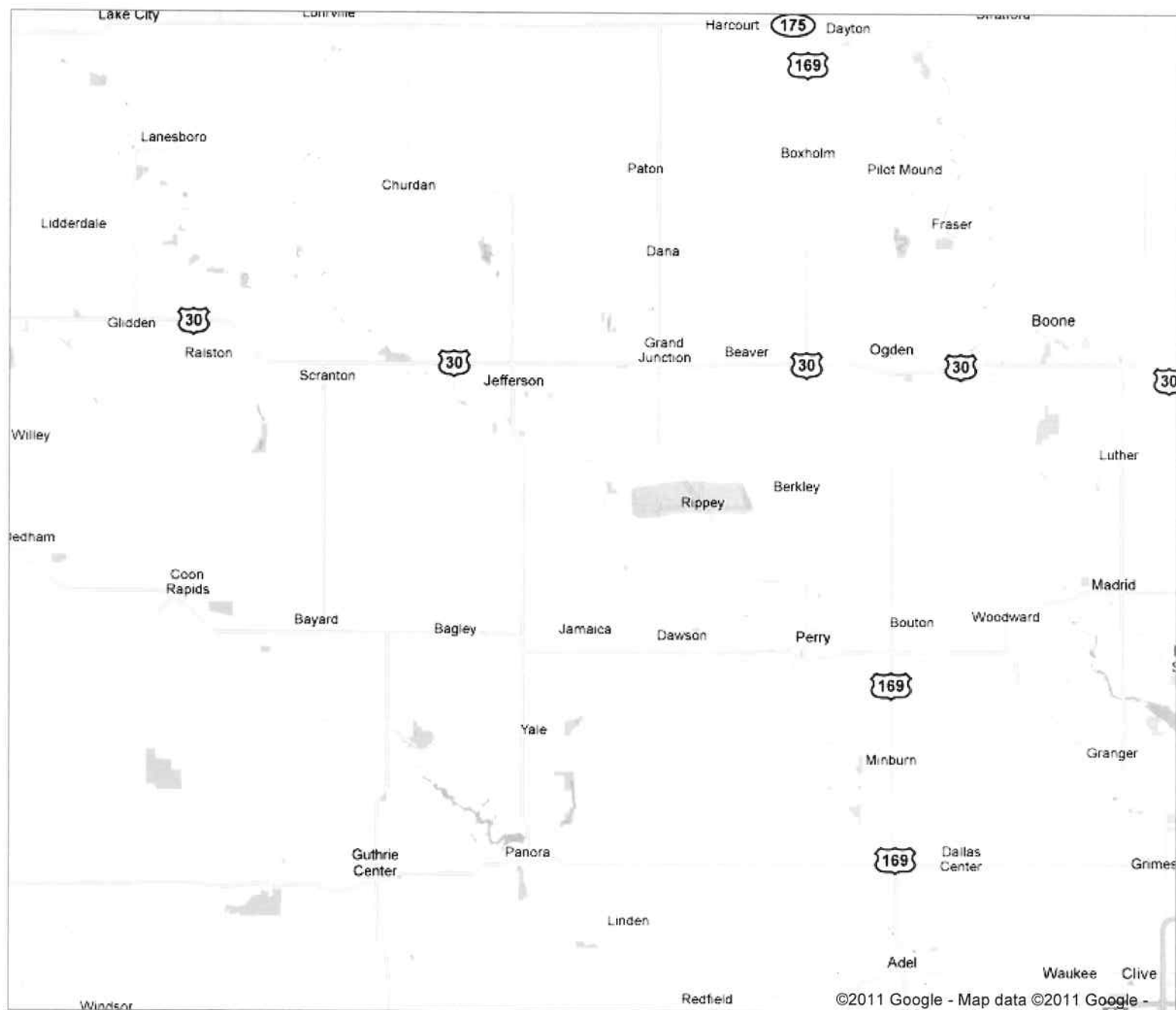
Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 04/14/2011
Fax No: (319) 399-5502

Google maps

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To see all the details that are visible on the screen, use the "Print" link next to the map.





Eviction Notice

A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Greene
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 04/14/2011
Fax No: (319) 399-5502



Building Inspection Report

A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: Greene
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 04/14/2011
Fax No: (319) 399-5502

RIPPEY COMMUNITY PHOTOS

BUCKET NO 1379407-50235
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Front of Rippey Post Office



Back of Rippey Post Office



Peoples Trust and Savings Bank



Rippey Public Library

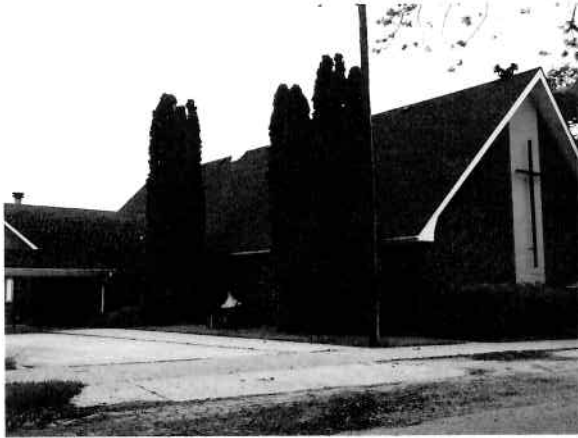


Sparky's One Stop Store



Heartland Cooperative

RIPPEY COMMUNITY PHOTOS



Ripsey Methodist Church



Ripsey Fire Department



Gilliland's Bait and Tackle



East Greene Elementary School



Ripsey Community Center/CBU location



Rolling Hills Bank

RIPPEY COMMUNITY PHOTOS

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Thompson Car Wash



Brubaker Shop/Mayor



Ripsey Main St looking South



Ripsey Main Street looking North

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code RIPPEY, IA 50235		Postmaster's Signature Denny Lautner	Date 04/25/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature Gail Hendrix	Date 04/14/2011
(Check Box)		See Instructions on Reverse	
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR			
1.	Current Office Level		11
2.	Finance Number	(1-6)	187713
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	79
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	144
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	79	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	144	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: RIPPEY
Office Zip+4: 50235 -5000 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>79</u>	X 1.0	=	<u>79</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>79</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>34</u> units	=	<u>17.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>42.00</u>

Activity WSCs 79 + Revenue WSCs = 42.00 Base WSCs 121.00 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

04/14/2011

Title

Date

Worksheet for calculating Workload Service Credit (WSC) for Post Offices REVISED

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: RIPPEY
 Office Zip+4: 50235 -5000 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).....	79	X 1.0	=	79
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	144	X 0.7	=	101
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				180

Revenue WSCs

First	25 revenue units: 1.00	X	25 units	=	
Next	275 revenue units: 0.50	X	34 units	=	
Next	700 revenue units: 0.25	X	0 units	=	
Next	5000 revenue units: 0.10	X	0 units	=	
	Balance of revenue units: 0.01	X	0 units	=	
Total revenue WSCs:					

Activity WSCs 180 + Revenue WSCs = 42.00 Base WSCs 222.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

04/14/2011

Title

Date



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Memo to the record

12/23/2011

Re: Rippey Intermediate Rural Deliveries

The worksheet for calculating workload service credit has been updated to reflect the correct number of intermediate rural boxes served in Rippey. This correction did not change Rippey from the initial evaluated EAS grade 11.

Angie Green

Angie Green
Post Office Review Investigator

Window Transaction Survey

KH2YN0

04/22/2011

Day/Date

Time Factor

Daily Average

Average Number Daily Transactions:

17.2	Average Daily Retail Workload in Minutes:
------	---

18.5

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 RIPPEY 50235 - 5000
Dates Recorded 04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	603	0	23	150	2	15	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	743	0	56	200	4	12	0	0
Tue - 04/12	439	0	140	62	1	16	223	0
Wed - 04/13	720	0	140	62	1	16	226	0
Thu - 04/14	441	0	101	53	13	6	0	0
Fri - 04/15	735	0	142	44	3	5	0	0
Sat - 04/16	564	0	90	145	14	7	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	641	0	102	318	5	12	0	0
Tue - 04/19	412	0	85	93	0	3	223	0
Wed - 04/20	0	0	0	0	0	0	0	0
Thu - 04/21	568	0	102	75	2	12	2	0
Fri - 04/22	567	0	101	71	2	11	0	0
TOTALS	6,433	0	1,082	1,273	47	115	674	0
Daily Average	584.8	0.0	98.4	115.7	4.3	10.5	61.3	0.0

Signature of Person Making Count: KH2YN0
Printed Name: KH2YN0
Date: 04/25/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

RIPPEY 50235 - 5000

Dates Recorded

04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	66	0	1	0	0	0	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	82	0	8	1	0	1	0	0
Tue - 04/12	78	0	7	0	0	2	0	0
Wed - 04/13	40	0	3	5	1	1	0	0
Thu - 04/14	65	0	4	2	0	1	0	0
Fri - 04/15	57	0	3	1	0	0	0	0
Sat - 04/16	30	0	2	0	0	0	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	154	0	8	11	1	2	0	0
Tue - 04/19	117	0	2	3	3	1	0	0
Wed - 04/20	175	0	1	1	3	2	0	0
Thu - 04/21	80	0	3	3	1	0	0	0
Fri - 04/22	99	0	1	1	4	3	0	0
TOTALS	1,043	0	43	28	13	13	0	0
Daily Average	94.8	0.0	3.9	2.5	1.2	1.2	0.0	0.0

Signature of Person Making Count:

KH2YN0

Printed Name:

KH2YN0

Date:

04/25/11



04/25/2011

OIC/POSTMASTER

SUBJECT: RIPPEY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the RIPPEY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the RIPPEY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 05/09/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>79</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>144</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>223</u>

If you have any comments on alternate means of providing services to the RIPPEY customers, please provide them below:

0 permit mailers----0 postage meter customers

KAREN LENANE
Post Office Review Coordinator

Comments:

stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, rippey lion's club rippey fire dept. friends of rippey, rippey senior citizen home, perry construction, dennhardt construction.

cc: Official Record



04/13/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RIPPEY Post Office, 50235 - 5000, located in Greene County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 3

Comments/Findings:

cc: Official Record



04/14/2011

*Green County Sheriff
204 South Chestnut St
Jefferson IA 50129-2204*

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the RIPPEY Post Office, 50235 - 5000, located in Greene County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: X

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name RIPPEY ZIP+4 50235-5000
Congressional District 04 Date 05/02/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

None

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 19000 05/31/2018

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
NA

5. List potential CPO sites.
NA

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Officer in Charge Denny Lautner will return to Carroll

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail received from Star Route 08:00AM Mail dispatched from Star Route 3:30pm

How many Post Office boxes are installed? 184

How many Post Office boxes are used? 79

What are the window service hours? 07:00 - 12:00 - 12:30 - 15:00 M-F

08:00 - 11:00 S

What are the lobby hours? 24 hours M-F

24 hours S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

3 reported by the US Postal Inspectors

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	None	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	To be determined	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	none	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	K42
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	79, box 1.00 Miles
d.	What would be the additional annual expense if the route is increased?	9772
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	10:00
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>RIPPEY</u>	ZIP+4	<u>50235-5000</u>
Congressional District	<u>04</u>	Date	<u>05/02/2011</u>

1. Incorporated? ☒ Yes ☐ No
Local government provided by: Mayor and council
Police protection provided by: Greene County Sheriff
Fire protection provided by: Rippey
School location: East Greene
2. What population growth is expected? (Please document your source)
-1.01 Facilities Planning Webstie
3. What residential, commercial, or business growth is expected? (Please document your source)
None, OIC
History. (Are there any special historical events related to the community?
Are there any special community events to consider?
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
Galloping Goose RR Line
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Combination
Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
6. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Bulletin Board

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: RIPPEY

Office Zip+4: 50235 -5000

District: HAWKEYE PFC

- | | | | | |
|--|---|-------------|------------------------|-------------|
| 1. | Enter the number of additional boxes to be added to the route | <u>0</u> | x 3.64 hours per year | <u>0.00</u> |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | x 10.40 hours per year | <u>0.00</u> |
| Total time added to the route | | | | <u>0.00</u> |
| 3. | Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting Officer) | | | <u>0.00</u> |
| Total additional compensation (HCR hourly rate x total time added to the route) | | | | <u>0.00</u> |

Rural Route Cost Analysis Form

Docket: 1379407 - 50235

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: RIPPEY
Office Zip+4: 50235 -5000 District: HAWKEYE PFC

1. Enter the number of additional boxes to be added to the rural route 79

2. Enter the number of additional miles to be added to the route 1.00
Enter the volume factor 1.94

Total (additional boxes x volume factor) 153.26

3. Enter the number of additional boxes to be added to the rural route 79
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 79.00 x 2.00 Min 158.00

Total additional box allowance 158.00

4. Enter the number of additional daily miles to be added to the rural route 1.00 x 12 Mileage Standard 12.00

Total additional minutes per week (miles carried to two decimal places) 323.26

5. Total additional annual minutes (additional minutes per week year) 323.26 x 52 Weeks 16,809.52

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 16,809.52 / 60 Minutes 280.16

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 34.88

Total Annual Cost (additional annual hours x rural cost per hour) 9,771.93

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 9,771.93

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/02/2011
2. Post Office Name RIPPEY		3. State and ZIP + 4 Code IA, 50235-5000		
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County GREENE	7. Congressional District 04	
8. Reason for Proposal to Discontinue Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 09/03/2003		a. Time M-F 07:00 - 12:00 - 12:30 - 15:00 Sat 08:00 - 11:00 Total Window Hours Per Week		
b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career		a. Lobby Time M-F 24 hours Sat 24 hours 40.50		
c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11				
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0				
e. No of Others- 0 No of Career- 1 No of Non-Career- 0				
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0		Types of Mail Received Dispatched		
b. P.O. Box 79		a. First-Class 584 94		
c. City Delivery 0		b. Newspaper 214 6		
d. Rural Delivery 144		c. Parcel 14 2		
e. Highway Contract Route Box 0		d. Other 61 0		
f. Total 223		e. Total 873 102		
g. No. Receiving Duplicate Service 0		f. No. of Postage Meters 0		
h. Average No. Daily Transactions 17.20		g. No. of Permits 0		
Finances a. FY		Receipts		
2008		\$ 27,387		
2009		\$ 29,433		
2010		\$ 22,717		
		b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168		
		c. PM Fringe Benefits (33.5% of b.) \$11,111		
15a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 05/31/2018 Annual Lease \$ 19200				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain:				
17. Schools, Churches and Organization in Service Area: No: 1 Methodist Church		19. Administrative/Emanating Office (Proposed): Name GRAND JUNCTION EAS Level 13 Miles Away 8.0 Window Service Hours: M-F 08:30-11:30 SAT 08:30-09:45 Lobby Hours: M-F 13:00-16:15 SAT 24 hours PO Boxes Available: 70		
18. Businesses in Service Area: No: 26 stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, rippey lion's club rippey fire dept, friends of rippey, rippey senior citizen home, perry construction, dennhardt construction.		20. Nearest Post Office (if different from above): Name GRAND JUNCTION EAS Level 13 Miles Away 8.0 Window Service Hours: M-F 08:30-11:30 SAT 08:30-09:45 Lobby Hours: M-F 13:00-16:15 SAT 24 hours PO Boxes Available: 70		
21. Prepared by				
Printed Name and Title ANGIE GREEN		Signature ANGIE GREEN		Telephone No. AC () (319) 399-2902
PO Discontinuance Coordinator Name KAREN LENANE		Telephone No. AC () (319) 399-2902		Location CEDAR RAPIDS, IOWA



A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: GREENE
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 12/20/2011
Fax No: (319) 399-5502



05/10/11

OIC/POSTMASTER

SUBJECT: RIPPEY Post Office

Enclosed are questionnaires addressed to customers of the RIPPEY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/26/11 for further review.

A handwritten signature in black ink, appearing to read "K. Lenane", with a stylized flourish at the end.

Karen Lenane
Post Office Review Coordinator
Enclosures



05/10/2011

POSTAL CUSTOMER
RIPPEY POST OFFICE
RIPPEY, IA 50235

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Rippey Post Office retired on 09/03/2003. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Grand Junction Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Grand Junction Post Office, located 8.0 miles away. Hours of service at this office are 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30- 09:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/25/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Rippey Community Building on Wednesday, May 25, 2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POCKET NO 1379407-50235
ITEM NO 21
PAGE 4

POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

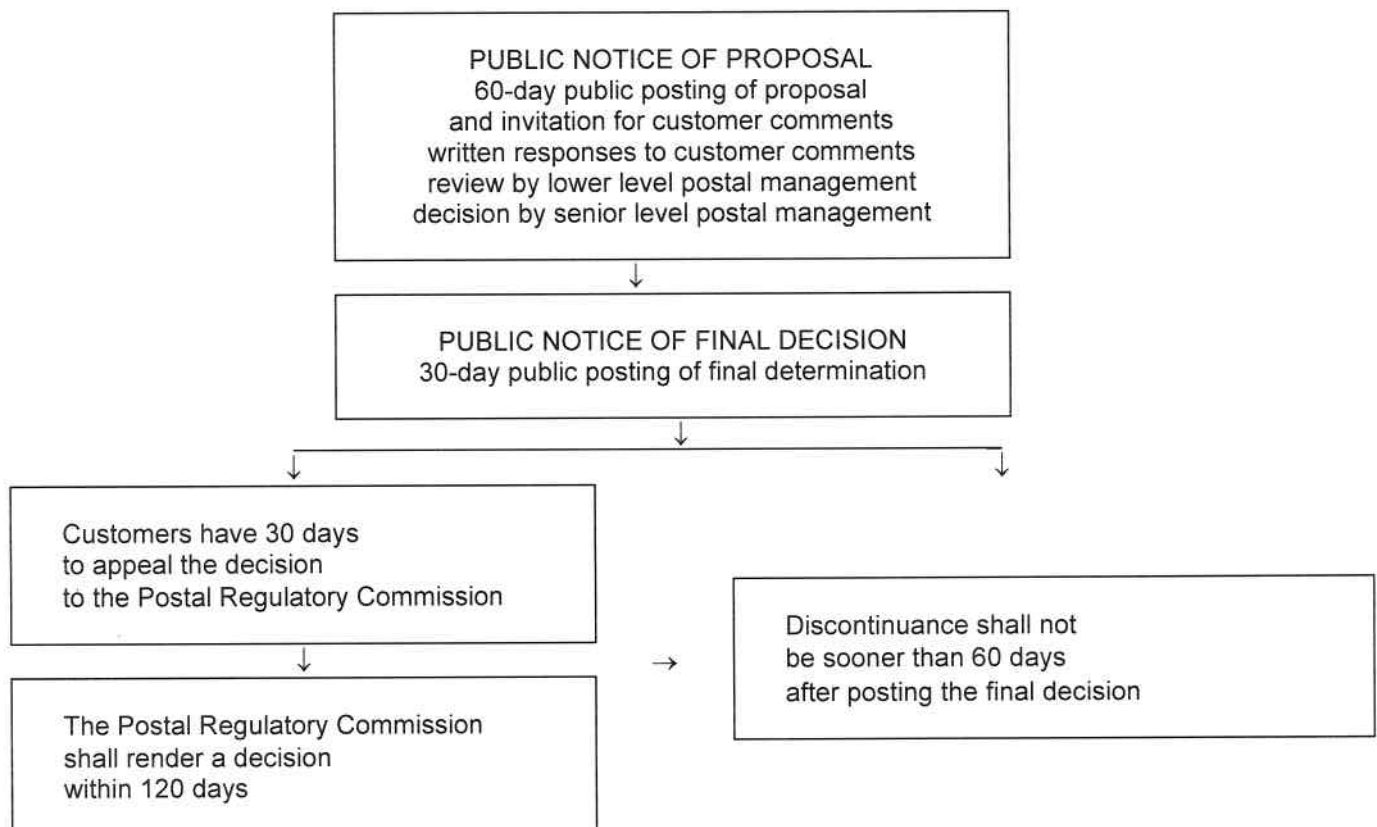
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





06/17/2011

GEORGE MILLARD

PO BOX 254
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

22
1B

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

Perry

☐ Personal needs

Perry

☐ Banking

Rippey

☐ Employment

Retired

☐ Social needs

Rippey

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: GEORGE MILLARD

Address: Box 254 Rippey IOWA 50235

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

POSTMASTER 4 HOURS IN GRAND JUNCTION
4 Hours in Rippey



06/17/2011

MARY WEAVER
1805 B AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

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Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *Ruby*

☒ Personal needs *Ames*

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Mary Weaver

Address:

1805 B Ave

Telephone:

515-436-7679

Date:

5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

LORI FOUTCH

104 HOWARD ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

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Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Other Postal Services

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Nonpostal Services

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- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

Many Post Offices



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lori Foutch
Address: 104 Howard Street
Telephone: 515-436-7733
Date: 5-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

EUGENE AND IVA JO MUIR

2430 U AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

pick-up mail when we have it held.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Perry or Jefferson

☒ Personal needs

Same

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: *Eugene & Iva Jo Muir*

Address: *2430 W Avenue Rippey, Ia. 50235*

Telephone: *515-436-7445*

Date: *05-26-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DALE AND CONNIE NEESE

206 E PERCIVAL ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Health notice - Community gatherings

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry



Personal needs

Perry & Jefferson



Banking

Jefferson - Rippey



Employment

Retired



Social needs

Rippey - Perry

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Dele & Connie Deese

Address:

206 E Percival - Rippey, Ia 50235

Telephone:

515-436-7483

Date:

5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We use the Rippey Post Office to buy - stamps - mail
Pouches - have are steady & convenient -
Closing the Post office is like a death in the Community.



06/17/2011

RICH PEARSON
101 2ND ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> ? once a year
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> ONCE a YEAR
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. <u>Buying stamp-collecting material</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry Iowa



Personal needs

Perry



Banking

Perry



Employment

Perry



Social needs

Jefferson Iowa

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

~~Richard Pearson~~ Rich Pearson

Address:

101 2nd St. Ripper Iowa 50235

Telephone:

515 436 7737

Date:

5-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

MARK DAY
406 LOVEJOY ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Mark Day

Address:

406 Lovetoy St. Rippey, Va. 50235

Telephone:

575-402-5847

Date:

5-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would Hate to lose the Post Office
And Another Person lose a Job
I HAVE NO problem with not getting
MAIL on Saturdays



06/17/2011

JANICE SCHLICHT

2475 250TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping 20 miles
☐ Personal needs
☐ Banking
☐ Employment
☒ Social needs 50 miles

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Janice Schleicht

Address: 2475 250th St.

Telephone: _____

Date: 5/13/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

ANDY RILEY
2225 305TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

ANDY RILEY

Address:

2225 305th

Rippon, IA 50235

Telephone:

515-436-7630

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Do Not Close the Rippon
Post Office.



06/17/2011

KRISTY RAMIREZ

PO BOX 34
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
--------------------------------	---	-----------------------------

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

In the town I work



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Jefferson / Perry

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Kristy Ramirez

Address:

Box 34 Rippey, IA 50235

Telephone:

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

HEATLAND CO-OP
403 PERCIVAL ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

Work in Rippey

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Heartland Coop

Address:

403 Percival

Telephone:

515-436-7411

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

MARY LOU SCHUTTLE

2330 260TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *Berry, La*

☒ Personal needs *Berry, La*

☒ Banking *Berry, La*

☐ Employment *Retired*

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Mary Lou Schuttler

Address:

2330 - 260th St., Berry, La 50235

Telephone:

1-515-436-7742

Date:

5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DORIS TIPTON
PO BOX 107
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Doris Tipton

Address:

Box 107 112 main St. Rippey LA 56233

Telephone:

515-436-7756

Date:

4-12-01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

WILFRED E LANSMAN

2267 310TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Melfred E. Lammann

Address:

22 47 310th St Bixby, OK 50235

Telephone:

515-436-7438

Date:

5-14-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DEENA HICKS
204 HOWARD
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Perry



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Perry / DSM

☒ Personal needs "

☒ Banking Perry

☐ Employment

☒ Social needs Perry / DSM

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Deena Hinkle

Address:

204 Howard

Telephone:

436 7773

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

grocery shopping, etc.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Barry / Boone / Jefferson



Personal needs

" " "



Banking

Barry



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Shirley J. Ferguson

Address:

405 Lecky, Bepko, IA 50235-1010

Telephone:

515-436-7725

Date:

5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

REVA J OWENS
PO BOX 31
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☐ YES ☒ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Because there are a lot of elderly in this town that depend on the post office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry or Jefferson



Personal needs



Banking



Employment

retired



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Reva J. Owens

Address:

101 Cartwright St Box 31

Telephone:

515-436-7430

Date:

5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

TIM BARDOLE
2074 285TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Perry or Jefferson
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Tim Bardoke

Address: 2074 285th St. Rippey

Telephone: (575) 436-7632

Date: 5-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

CANDY HOYLE AND GARY BUSCH
2088 TAFT AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

both work in Jefferson



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

DSM Ames



Personal needs

Jefferson - Perry - DSM - Ames - Boone



Banking

Jefferson - Rippey



Employment

Jefferson



Social needs

Jefferson + Perry

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Candy Hoyle & Gary Busch

Address:

2088 Taft Ave Rippey IA 50235

Telephone:

515-391-0070

Date:

5-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DAN ACTON
2193 260TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Dan Acton

Address:

2193 260th Rippey Iowa 50235

Telephone:

515 738 5495

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

RIPPEY BANK

214 MAIN
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

RIPPEY BANK

Address:

214 MAIN

Telephone:

515-436-8231

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

SHIRLEY AND RICHARD STEADMAN

PO BOX 51
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

We always use the Post Office. We need it here.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

We are retired & need a post office in our area. You guys need to think about that, before you close this one. There is a lot of people up here that are retired. We are not to another town to get



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: *We are very satisfied with the service we get that this post office. He is excellent with us. We couldn't have better service*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Shirley & Richard Steadman

Address:

304 Howard P.O. Box 51

Telephone:

515 436 7078

Date:

May 12 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think it is terrible you are thinking about closing Post office, we all need it. The us mail is getting a little out of hand by closing small Post offices, when people need them.



06/17/2011

DALE AND VIRGENE MORSE

2006 308TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



06/17/2011

SCOTT R HANSEN

13838 120TH
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

- a. Buying Stamps
- b. Mailing Letters
- c. Mailing Parcels
- d. Pick up Post Office box mail
- e. Pick up general delivery mail
- f. Buying money orders
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation
- h. Sending Express Mail
- i. Buying stamp-collecting material

some of these we have once

Daily	Weekly	Monthly	Never
-------	--------	---------	-------

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

- d. Using public bulletin board

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

- e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

when going to grocery store, and other stores



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry



Personal needs

Perry



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Scott R Hansen

Address:

13838 120th

Telephone:

515-~~300~~ 480-3747

Date:

May 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

SHERRY JONES
2106 340TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass through Dawson + Woodward on way to work.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry / Des Moines



Personal needs

Perry / Des Moines



Banking



Employment

Woodward



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Sherry Jones

Address:

2106 340th St.

Telephone:

515-436-7043

Date:

5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

LORI DEMOSS
2482 250TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Ogden, Woodward



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service
will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lori Dempsey

Address: 2482 250th Ripley IA

Telephone: (515) 370-0228

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to
complete this questionnaire.



06/17/2011

EAST GREENE SCHOOL

PO BOX 290
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping N/A
☐ Personal needs N/A
☐ Banking N/A
☐ Employment N/A
☐ Social needs N/A

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: East Greene School

Address: Box 290

Telephone: 515-436-7721

Date: 5/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are a School & feel we need the Post Office in our town. We use our Post office daily!



06/17/2011

MARY SCHMIDT
PO BOX 165
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Perry

☒ Personal needs

Perry

☐ Banking

☐ Employment

☒ Social needs

Perry

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mary Schmidt

Address: P.O. Box 165, Rippey, Ia, 50235

Telephone:

Date: 5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

JESSICA ALLEN
PO BOX 45
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Des Moines, Ames



Personal needs

Des Moines, Ames



Banking



Employment

Ames



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Jessica Allen

Address:

404 3rd St PO Box 45

Telephone:

Date:

5.14.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

HARVE AND JOYCE RICE
PO BOX 163
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Perry - Jefferson Iowa

☒ Personal needs

doctor - dentist - Ames - Jefferson

☒ Banking

Ripsey

☒ Employment

none retired

☒ Social needs

Perry, Des Moines, Ames, Boone

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Harve & Joyce Rice

Address:

404 Hendricks St Box 163 Ripsey

Telephone:

(515) 436-7784

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DEB AND RANDY VODENIK

PO BOX 185
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

City Council Agendas & meeting minutes are posted on the post office bulletin board which I read monthly.

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

- go to Perry in DSM



Personal needs

- go to Perry in DSM



Banking



Employment

- We work in Perry, Iowa



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Debt Randy Vodenak

Address:

P.O. Box 185 Rippey

Telephone:

(515) 436-7042

Date:

5/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DAVID E ROBERTS

45 300TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

Return

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

David E. Roberts

Address:

45 300 Street Reppay, Iowa 50235

Telephone:

515-465-4997 - 515-391-9794
cell phone

Date:

05-23-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DEN AND DENISE JOHNSTON KEN-DEN TRUCKING

PO BOX 40
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

We are only home 2 days a week to collect our mail, & we didn't want to leave our mail in mail box that long. A NDCBU would work fine & being able to keep some stuff.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Ken & Denise Johnston (Ken-Den Trucking)

Address:

P.O. Box 410 Rippey Ia 50235

Telephone:

515 314 6338

Date:

5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

MARILYN STAGG

PO BOX 128
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

picking up their mail for them

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Perry, Ia.

☐ Personal needs

☒ Banking Perry, Ia. also banking in my community

☒ Employment Perry, Ia.

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Marilyn Stagg

Address: 405 Howard St apt 1E Box 128

Telephone: 515 436 7471

Date: 05-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

HICKS

PO BOX 12
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Opening door

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: the mail will get here too late in the day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Boone ~~Boone~~ Jefferson
- ☒ Personal needs Boone Ames Des Moines ~~Boone~~
- ☒ Banking Ripley
- ☐ Employment Perry & Boone
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Hicks

Address: P.O. Box 12

Telephone: _____

Date: 5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

MARILYN HEATER

2034 U AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping D. m.

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Marilyn Heater

Address:

2034 N. Ave Rippey, IA 50235

Telephone:

515-436-7736

Date:

5-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

WADE D SOHM
2350 260TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I often pass by the Post Office in Grand Junction.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames or Des Moines

☐ Personal needs

☒ Banking Jefferson

☒ Employment Near Grand Junction

☒ Social needs Ames or Jefferson

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Wade D Sohm

Address: 2350 260th St Rippey, IA 50235

Telephone: 712-840-0006

Date: 5-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I understand that keeping the Rippey Post Office open is uneconomical, but please keep in mind that by closing this location, you will be putting a few people out of work. Local jobs like these are hard to come by in a town as small as Rippey.

-Thank you



06/17/2011

D THOMPSON
2264 295TH
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

D Thompson

Address:

2264 295th

Telephone:

436-7433

Date:

5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

SUSAN LANSMAN
2173 W AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

work in Jefferson



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Jefferson Perry
- ☒ Personal needs Jefferson Perry
- ☒ Banking Perry
- ☒ Employment Jefferson
- ☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Susan Lansman

Address: 2173 W Ave Rippey, IA 50235

Telephone: 515-436-7782

Date: 5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would use Jefferson before Grand Jct. Better service



06/17/2011

VELDA DEMASS

1950 V AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about why the postmaster position was not filled. All management positions were frozen in anticipation of the reorganization efforts.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry or Jefferson Des Moines



Personal needs

Perry or Jefferson Des Moines



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Ueda de Mass

also - Friends of Ripley
P.O. 52

Address:

1950 V Ave

Telephone:

515-436-7717

Date:

5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I know that Grunk Junction is 8 miles from Ripley. I have no reason to go to Gr. Jct. This plan is a slap in the face to rural IA - telling us that we are not as important as larger urban areas. The idea of eliminating the OIC post offices is just more silliness. Towns smaller than Ripley keep a P.O. because they have a Postmaster. I understand over \$1,500 per mo. is the rent in Ripley - that is ridiculous! The problem is left to deal with mismanagement from the Postal Dept.



06/17/2011

LAVERE AND BEVERLY DERRY
2228 Y AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Go out of town for groceries



Personal needs

Go out of town for clothing



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

LAVERE AND BEVERLY DERRY

Address:

2228 V Ave - Rippey

Telephone:

515-436-7451

Date:

5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I'm thinking you are putting a big load on the mail carrier, and I'm sure he is going to want an increase in salary so are you really going to be ahead? It will be a Big Headache!



06/17/2011

DALE AND VERGENE MORSE

2006 308TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment *retired*

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No *Probably not so much*

Name: *Dale & Vergene Morse*

Address: *2006 308th St.*

Telephone: *515 - 436 - 7726*

Date: *May 20, 2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel that closing the Post Office located at Rippey, Iowa would be a hardship on our older population. Even driving 8 miles is a hardship for some people. I live $4\frac{1}{2}$ miles further west and south of Rippey so my drive to Grand Junction would be $3\frac{1}{2}$ miles more.

Small communities are trying to keep residents in their towns and even one less service could drive them off to larger communities. People generate income by way of local sales taxes and county property taxes. Some state sales taxes and gasoline taxes.

Residents of Des Moines, Cedar Rapids, Sioux City etc do not have to drive 8-10 miles for service.

Thank you.

Sincerely
Vergene More



06/17/2011

MERLE AND KATHY JACKSON
PO BOX 226
COLESBURG, IA 52035

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Perry, Jefferson, Boone, Ames, Des Moines
- ☒ Personal needs Perry, Jefferson, Boone, Ames, Des Moines
- ☐ Banking
- ☒ Employment Perry
- ☒ Social needs Perry, Jefferson, Boone

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Merte Jackson + Kathy Jackson

Address: 108 Percival St. P.O. Box 226

Telephone: 436-8237 (5/5)

Date: May 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To whom it may concern,

DOCKET NO. 1379407-50235

ITEM NO. 22

PAGE 43C

I will be so sad to see the Post Office close here. I need it stay open. I am handicapped, & don't drive. I wouldn't have any way to get stamps, mail letters, go to the Post Office, & get my mail, if it closed, or moved somewhere else. Please, don't close it. I hope you will consider this, & I hope I make a difference!

Sincerely,
Kathy Jackson



06/17/2011

RIPPEY PUBLIC LIBRARY
306 MAIN ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

We are at least 10 miles from the nearest post office and would not be able to use another's service in the time frame of our office (library) hours!



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: The library receives books by mail thru interlibrary loan and would not be able to provide this service to patrons in a timely matter. Our hours do not correspond to carrier delivery times so our services to our patrons would suffer!!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping - locally for gas
- ☒ Personal needs Prescriptions in Perry
- ☐ Banking local banking - across the street from library
- ☐ Employment local - librarian
- ☐ Social needs local - church + clubs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No very
but it would be inconvenient!

Name: Ripley Public Library - Toni Roberts - director

Address: 306 Main Street, Ripley, IA 50235

Telephone: 515 - 436-7714

Date: 5-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DENNIS ULRICH
2121 TERRACE AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: MAIL IS ALREADY DELIVERED MIDDLE TO LATE AFTERNOON

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

PERRY IA

☒ Personal needs

✓ ✓

☒ Banking

✓ ✓

☒ Employment

✓ ✓

☒ Social needs

AMES + DES MOINES

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

DENNIS ULRICH

Address:

2121 TERRACE Ave, Ripley Ia

Telephone:

515 480 6177

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

MARILYN R GOHN

PO BOX 32
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry or Jefferson



Personal needs

Perry



Banking

Ripley



Employment

Retired



Social needs

Perry

5. Do you currently use local businesses in the community?



Yes

☐ No

Peoples Bank & Savings

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Marilyn R. Gohn

Address:

605 S. 2nd St. P.O. Box 32 Ripley, 50235
IA.

Telephone:

515-436-7664

Date:

May 12th, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our family has lived in Ripley over 30 yrs. Our daughter graduated at East Greene. Our grandchildren now go to school here. Our Post Office is very much a part of our community. I appreciate having its service & do not wish to lose it. Its just as important to us as our library, ^{Ripley Co-op} ~~Methodist~~ Lodge (Community Bldg), Sparkys, Buehakers & our Methodist church. Each plays an important part of our daily living. We want to keep them all. They are family to us.



06/17/2011

LLOYD A SMITH

PO BOX 135
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

never know what I want

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

I am one

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

LOYD A. SMITH

Address:

BOX 135

Telephone:

515 434 8265

Date:

5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WHEN I MOVED HERE (AT 405 HOWARD ST APT 2W) I NOTICE
I WAS RECEIVING MAIL WITH APT 2E ON IT, I NOTIFIED
THE POSTMASTER OF THE MISTAKE AND ASKE HOW THAT
VAYS.
HE TOLD ME NOT NEVER MIND AS LONG AS I WAS
RECEIVING MY MAIL.
I WAS NOTIFIED THREE MONTHS AFTER MY CREDIT CARD HAD EXPIRED
THAT THEY HAD SEND A NEW ONE

DOCKET NO.
ITEM NO.
PAGE

1379407-50235
22
472

ONE BY UPS WITH THE 2E ADDRESS ON
IT THEY COULD NOT DELIVER IT BECAUSE THERE
WAS NO ONE THERE AT 2E
SO BECAUSE OF ONE STUPID (OR LAX) POSTMASTER
I WAS WITHOUT A CREDIT CARD FOR TWO MONTHS
I AM STILL AT 2W, NEVER AT 2E



06/17/2011

SHIRLEY JACOBS

1771 X AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. There will be no change in customer addresses for customer on rural delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

no
1st
page



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service
will compare to your current service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Either Jefferson or Perry No stores here
☐ Personal needs " " "
☐ Banking
☐ Employment
☐ Social needs Either Jefferson or Perry

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☒ Yes ☐ No

Name: Shirley Jacobs

Address: 1771 X Ave Ripsey

Telephone: 515-436-7643

Date: 5/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Should hate to lose Post Office but understand since the town has gotten smaller over the years. I would be going 7 mi instead of 3 to Post Office
Should making address change ?



06/17/2011

MARY MILLARD

PO BOX 105
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels <i>sometimes</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>every once in awhile</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

There are P.O. in bigger towns but none are in my direct path. None are generally open when I pass through. Would be a complete inconvenience.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service
will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☒ Worse

If yes, please explain: I am not home during delivery service. I would not
be able to get stamps, send packages as needed, etc. I have always
had a P.O. Box since moving here 19 years ago. Also P.O. does not charge me for
the box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking

in Rippey



Employment

in Rippey



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Mary Millard

Address:

Po Box 105 Rippey IA 50235

Telephone:

515-321-2460

Date:

5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DON AND ROXANNE BEAGLEY
PO BOX 77
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

the postal employee is a truck person anyway.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Perry, Jackson, Boone, Ames

☒

Personal needs

Dr. Office

☐

Banking

Rippon

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐ No

BANK, Quickie mart

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐ No

Name:

Don & Rolanne Beagley

Address:

PO Box 77 - 402 2nd St.

Telephone:

515-436-7790

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

CITY OF RIPPEY

PO BOX 230
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the mailbox installation and maintenance. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail <i>once in a while</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

But, I never use other post offices and they are never in my direct path. There are always post offices in the big towns, but not convenient for me to use.

As the City of Rippey Clerk, my job is in Rippey. I live in Rippey. I don't want to travel 16+ miles round trip to mail^{out}, pickup City mail, buy stamps, etc. in another town. Not Convenient.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: City always have had PO Box at the Post Office. We have NO mail box at the City Clerk office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking in Rippey _____
☐ Employment in Rippey _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: City of Rippey

Address: PO Box 230 Rippey IA

Telephone: 515-436-7713

Date: 5-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DORIS BROWN

2052 144 DIAGONAL
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxillary route which would be served by an existing employee.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry



Personal needs



Banking



Employment



Social needs

At 50
Have you thought about -
expecting carrier to accept this
much more responsibility -
without much more
compensation - makes more
sense to hire a local person
to keep this off open -
As I have said - we are not a
'dying' town - we need
this off.

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Doris Brown

Address:

2052 144 Diagonal Ripley Pa. 50235

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think our town deserves to have a post off open daily -
Our town has 2 good strong banks - a new library -
and a fairly new active church -
you would be doing a great dis-service
to all of our community by closing this off.



06/17/2011

THOMAS AND JOANNE BROWN
PO BOX 38
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<i>when needed</i> <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Give rider when needed

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Library & council meetings are posted

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: we get \$10,000 to \$12,000 of
mail order medicines a year

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Perry or Jefferson
- ☒ Personal needs Perry & Des Moines for Doctors
- ☒ Banking Perry
- ☐ Employment none
- ☒ Social needs Perry

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Thomas & Joanne Brown

Address: 204 Cartwright PO Box 38 Rippey, IA

Telephone: 515-436-8042

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

THOMAS AND JOANNE BROWN

PO BOX 35
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern for loss of community identity. The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



06/17/2011

REV PAUL BURROW/RIPPEY UNITED METHODIST CHURCH
PO BOX 286
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

?? ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

It will be worse because I will have to travel to Grand Junction for Postal Needs or wait a full day to get them met.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rev. Paul Burrow / Rippey United Methodist church

Address: P.O. Box 286

Telephone: 515-436-7731

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/17/2011

DALE AND NANCY HANANMAN

1956 U AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters <i>3 or 4 x a week</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail <i>We are on a rural route</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop <i>(School bus stops at home)</i>	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

not available

d. Using public bulletin board <i>(Important place for community messages)</i>	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

The Post office provides a place for people to talk in a small town.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--	------------------------------	--

If yes, please explain:

Occasionally - not on a regular basis



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: we have rural carrier delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping in community + nearby towns

☐ Personal needs in

☐ Banking only in community

☐ Employment

☐ Social needs in community + nearby

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

we will continue to use local business, but it will be inconvenient for local business organization + residents. It will make additional travel necessary, this more gas used for services.

Name: Dale + Nancy Hansen

Address: 1956 U Ave, Ripley, IA 50235

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Thank you for your consideration of our views and the views and needs of the 50235 zip code.

DOCKET NO. 137 9407-50235
ITEM NO. 22
PAGE 56 C

1956 U Avenue
Rippey, IA 50235
May 17, 2011

Jean Susnjar, Manager, Post Office Operations
PO Box 9998
Cedar Rapids, IA 52406-9998

Angie Greene, Post Office Review Investigator
PO Box 9998
Cedar Rapids, IA 52401-9998

Dear Ms. Susnjar and Ms. Greene:

We are responding to your recent letter regarding the possible closing of the Rippey, IA post office and the upcoming community meeting. The proposed change to close the building and provide a rural route delivery to all in the 50235 zip code would cause an extreme hardship on those using the services at the local post office and those living in Rippey and the surrounding area. We use the local post office regularly for services including purchasing stamps, mailing packages, and express mail. We do not travel to Grand Junction on a regular basis so this would be a problem for us. The process of mailing packages with the carrier and other services would be cumbersome and inconvenient with the need to estimate the cost of packages and leaving cash or checks in the post office box. This could result in less use of the postal service and more use of other carrier services.

With 27 businesses and organizations using the post office for their postal service needs, this is a significant number and certainly more than nearby post offices serving a smaller population area with a post master. The two banks, school, other local businesses and the church in town do use the post office regularly. The Post Office is a key location for official notices and other community information to be posted. It also provides a place for residents to learn needed information from the postal employees and others in the area. This is extremely important in smaller communities.

In your explanation of the possible reasons for closing, there is no mention of the serious financial straits of the U.S. Postal Service as a key cause in the move for closing local post offices and the need for changes in federal legislation to allow more flexibility to relieve some of the financial pressure. This is beyond the control of small communities who for the most part have supported their local post offices.

The proposed closings represent a harsh blow to small towns and the surrounding residents at a time when many are struggling with other economic stresses. The Post Office represents a means to encourage businesses and residents to locate in the area which would increase post office use. We feel the critical need to make this point to the Postal Service and hope that this will be a factor in keeping the post offices open.

We have supported our local post office over the years as has the entire community. We feel strongly that the Postal Service should consider the serious consequences for small communities if the proposed closings are enacted.

Sincerely,

Dale & Nancy Hanaman

Dale and Nancy Hanaman



06/17/2011

DALE AND NANCY HANAMAN
1956 U AVE
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You stated that the Post Office customers would lose their appeal rights with a CPO. The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



06/17/2011

CONNIE ADES

105 CARTWRIGHT ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels <i>on occasion</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders <i>on occasion</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>on occasion</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

help elders in family get their mail as they are housebound

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

As for your "P.O. on wheels" service - we do not even have a door to door carrier. So what's the point in including that into page for Rippey? It's nice to have a friendly face at the counter to help. Why is society in such a hurry to stop face to face communication? So sad.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Perry, groceries Boone-Walmart

☒ Personal needs

Boone-Walmart

☐ Banking

☐ Employment

Stay-home Mom!

☒ Social needs

P.O. great place to run into folks you haven't seen all winter!

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

~~Connie~~ Connie Ades

Address:

105 Cartwright St, Rippey 50235

Telephone:

(515) 430-7673

Date:

5-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Rippey doesn't have much for gathering places to "socialize". Sparkip, P.O. and two banks. The post office is a good excuse to take kids for a walk to go get the mail. And we always see someone we know and visit for a while. We understand the financial aspect, but think about the add'l cost in gasoline for those that would have to drive JUST to get their mail. I also know there are a few seniors who use the P.O. frequently.



06/17/2011

DORIS HOLZ
2356 250TH ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. There will be no change in customer addresses who are on rural delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

all depends
Done this a number of times for my Nephew who has lived with me for the last year

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

I'm retired.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: I assume it would be about the same at an old age it is so hard to change.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

I'll miss getting stamps & trading when I have to go to the bank. I will not change my banking to Grand Junction.
I have a number of friends in Rippey.

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Only the bank & I have friends & the Post Office
I get my fuel oil for furnace from Rippey COOP.

Name:

Doris Holz

Address:

2356 250th St. Rippey, Iowa 50235-7053

Telephone:

515-738-2472

Date:

5/12/11 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would have to change my address to all the people who know me at 83 years old. It will be a project to so many people & I dread the thought. After over 60 years it would be a project I do not look forward to.



06/17/2011

MYRON AND MARALYNN RINKER
PO BOX 125
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You were concerned about obtaining services from the carrier. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Helping others get their mail - assistance with our own

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Wears eye glass collection box

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Inconvenient!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Myron and Maralynn Rinker

Address:

P.O. Box 125

Telephone:

515-436-8279

Date:

5-19-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1. Concerns of having mail held when out of town.
Inconvenience of getting it when returned.
2. Senior Citizens concern - inconvenience of not having
someone available to help them.
3. Working people - inconvenience in picking up mail
& not wanting it sitting in a mailbox
4. Salaries will have to be raised to do this "extra"
work - why not keep more people employed.
5. We were out of town when this letter was delivered. alt
was there in our mail at the post office waiting
for us. No 3rd person to go through.

We chose to deliver this at the meeting so it
would perhaps get looked at —

Myron + Mona Lynn Runkel



06/17/2011

PAUL BURROW
104 E PERCIVAL ST
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I won't be able to receive stamps, money orders on the spot. I have had to drive (in the wrong direction) to get Postal Services.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Perry, Des Moines
- ☒ Personal needs Perry
- ☐ Banking
- ☐ Employment
- ☒ Social needs Des Moines

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Paul Burrow

Address: 104 E. Percival St. Ripley, Iowa 50235

Telephone: 515-436-8246

Date: 5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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ITEM NO 22
PAGE 62



Memo to the record
6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Perry, IA 50220

☐

Personal needs

☐

Banking

☒

Employment

- Woodward, IA 50276

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐

No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐

No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record
6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>needed</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs *Doc.*

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record
6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Take kids to Jefferson to school daily & work in Des Moines



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SOCKET NO 1379407-50235
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Memo to the record
6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Perry, Des Moines



Personal needs

Perry



Banking



Employment

Retired



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Rolling Hills Bank - Peoples Trust & Savings

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Memo to the record
6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script, appearing to read "Angie Green", followed by a horizontal line.

Angie Green
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

Jefferson, Perry



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

CKET NO 1379407-50235
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E 67



Memo to the record
6/17/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Angie Green", followed by a horizontal line.

Angie Green
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NO CANT STOP WITH SEMI.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☐ Social needs (

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

A Rippey Resident

Telephone:

Date:

AND POSTAL CUSTOMER

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/25/2011

JAY THOMPSON

204 3RD STREET
RIPPEY, IA 50235

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rippey Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rippey Post Office should be pursued, a formal proposal will be posted in the Grand Junction Post Office and Rippey Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the RIPPEY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Grand Junction 88/07



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Jay D. Thompson

Address:

204 3rd Street

Telephone:

515-378-5030

Date:

7-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO.

1379407-50235

ITEM NO.

22

PAGE

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September 2, 2011

Ms. Jean Susnjar
Manager Post Office Regulations
PO Box 998
Cedar Rapids, IA 52406-9998

Dear Ms. Susnjar:

We are writing this letter to register our opposition to the proposal to close the Rippey, Iowa Post Office. We have viewed the information in the document, Docket Number 1379407 at the Post Office.

The proposed closing of the Post Office would present a great hardship to elders and others in our community. Many would not be able to wait outside for the mail carrier for services including mailing packages, buying stamps or obtaining money orders. The post office boxes in the building available for rural and town patrons are utilized by many residents, businesses and organizations. Since these boxes are already in use, it doesn't make sense to construct additional boxes outside in the event that the post office was to be closed. It was also brought to the attention to those who attended the public meeting on May 25th that the Postal Service has a contract currently in effect to rent the building through 2018. It would certainly not be a cost saving measure to pay rent on a building that was not being used.

One helpful suggestion from this meeting was to reduce the hours the Post Office was open if needed and share a post master or officer in charge with a nearby library. This would not involve an increase in salaries paid. We feel that this possibility should be considered and implemented before closing this or other small post offices in Iowa and elsewhere.

This Post Office in Rippey is well utilized by the community and provides a critical service to those in the area. We feel that further consideration needs to be given before this and other rural post offices are closed.

Sincerely yours,



Dale and Nancy Hanaman
1956 U Avenue
Rippey, IA 50235

Cc: Senator Tom Harkin
Senator Chuck Grassley
Rep. Tom Latham
Gov. Terry Branstad

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ITEM NO. 22
PAGE 69A



September 14, 2011

Dale and Nancy Hanaman
1956 U Avenue
Rippey IA 50235

Dear Mr. and Mrs Hanaman:

This is in response to your letter regarding the Rippey Post Office.

The Postal Service is currently conducting a review of postal operations at the Rippey Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager Post Office Operations
Po Box 9998
Cedar Rapids IA 52406-9998



PERM NO. 1379407-50235
STAMP NO. 22
PAGE 70

September 27, 2011

Mary Weaver
Rippey IA 50235

Dear Mrs Mary Weaver:

This is in response to your letter regarding the Rippey Iowa Post Office.

The Postal Service is currently conducting a review of postal operations at the Rippey Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager Post Office Operations
Po Box 9998
Cedar Rapids IA 52406-9998

August 23, 2011

Ms. Jean Susnjar
Manager Post Office Regulations
PO Box 9998
Cedar Rapids, Iowa
52406-9998

Dear Ms. Susnjar:

The proposal to close the Rippey, Iowa, Post Office, Docket Number 1379407 was received and reviewed last month.

I have several observations about the content. First it was disappointing that you only signed your name and did not provide any return address anywhere upon the form. I believe this is just an additional barrier being placed by the USPS to turn persons away from protesting the closures. It is disappointing that public service employees have learned how to show the customers and taxpayers so little regard. This was just one of several examples.

The letter is certainly not forthcoming about the individuals who conducted the community meeting held on May 25th. I recall Angie Green's name, because I talked to her after the meeting, but the note taker, while she wore a name badge and was introduced once, left nothing in the building nor is anything on the documentation that identified her. Once again, showing lack of transparency and lack of respect for public interaction and communication.

I was extremely concerned that the letters received from Senator's Harkin and Grassley as well as the correspondence from the United States Postal Regulatory Commission was not included in the summary posting information. I do hope this oversight will be corrected and was not an intentional omission.

I have serious reservations about the realism of response Number 15 regarding the feasibility of the letter carrier providing mailing services at each stop. It is my assumption that customers/patrons will submit to the will of the USPS and take requests of money orders/packages to be mailed, securing of stamps etc to the identified post office in Grand Junction, and will not stand outside their box waiting for the mail carrier. It is false for you to indicate this is an available service, as it will become so inconvenient that patrons will never use it. Many of the patrons living in Rippey are too elderly to have the stamina to wait outside for the carrier. I do believe that USPS should be limited to USP, and remove service from its name.

Response Number 23 should be brought to the attention of someone in higher authority that is truly interested in saving funds. It seems so ridiculous to pay rent upon the building until 1218 when the current contract is completed, as well as to build boxes within the City of Rippey when they are available within the current post office building. This appears to be a method to close the post office and not really save funding other than the cost of the officer in charge.

Response number 36 regarding the hours of the post office. The response does not fully express the question being explored by the individual. The question spoke of sharing an officer in charge or another PM with a neighboring community. If it is true that only 17 transactions occur per day, the response to have the post office open fewer hours seems correct, rather than the canned response "hours are determined by the post office".

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AGE 70 b

Response number 48 seems quite incredulous in that statement as during July there were two postings within the Rippey Post Office for hiring staff.

I close with again stating that I am extremely dissatisfied with the handling of the community meeting documented responses, and the information that has been left out of the community packet.

It is my perception the established standards for closing of the post office have not been completely upheld.

Sincerely yours,



Mary Weaver

Cc: Ruth Y. Goldway

Angie Green

Dean Granholm

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the RIPPEY Post Office on 05/10/2011. Additionally, during the survey period, questionnaires were available at the RIPPEY Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	<u>225</u>
	Favorable to proposal	<u>8</u>
	Unfavorable to proposal	<u>14</u>
	Expressing no opinion	<u>43</u>
	Total questionnaires received	<u>65</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. Concern (No Opinion):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. Concern (No Opinion):

Customers inquired about mailbox installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

5. Concern (No Opinion):

Customers inquired as to why the Postal Service was suffering from financial difficulty.

Response:

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

6. Concern (No Opinion):

Customers questioned if the rural carrier could handle the extra workload.

Response:

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee.

7. Concern (No Opinion):

Customers were concerned why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

8. Concern (No Opinion):

Customers were concerned about a possible address change.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

9. Concern (No Opinion):

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses for customer on rural delivery.

10. Concern (No Opinion):

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses who are on rural delivery.

11. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13. Concern (No Opinion):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

15. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern (No Opinion):**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

17. **Concern (No Opinion):**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern (No Opinion):**

No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

2. **Concern (No Opinion):**

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

3. **Concern (No Opinion):**

Customers were concerned about the delivery of their medicine through the mail.

Response:

The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

4. **Concern (No Opinion):**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern (No Opinion):**

No Concern

Response:

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 05/25/2011

Jean Susjnar - A/Manager Post Office Operations

Time 6:00 pm

Angie Green - PO Review Investigator

 DOCKET NO 1379407-50235
 ITEM NO 24
 PAGE 1

Shanda Hoyle - PM Grand Junction

Denny Lautner - OIC

Total Number of Customers Present:

59

Place: Rippey Community Building

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Doni Deaman	P.O. Box 74	50235	
Janice Schuch	12322 D. Ave	Rippey	
Colleen Anderson	PO Box 84	Rippey	
KANDY + DEB VODENIK	PO BOX 185	RIPPEY	436-7042
NICK & ANNETTE FOSTER	11716 M Ave	Jefferson	386-4883
Harlow E. Den Besten	202 2 nd St	Rippey	
Philip & Lori Roberts	53-290 th St.	Rippey	436-7716
Shirley Gustafson		Harcourt	50544
Dale Hamann	10516 U Ave	50235	515-436-7684
Gust Roberts	2352 290 th St.	50235	436-7764
Marilyn Rinker	P.O. Box 125	150235	515-436-8279
Maryann Rinker	PO Box 125	50235	515 436 8279
Patricia Johnson	501 2 nd	50235	515 436 8223
Phyllis E. Buehler	2144 295 th St	Rippey IA	505 436-8261
Roy P. Boudole	2144 295 th St	Rippey IA	515-436-8261

5/23/2011

Postal Service Representative (Names and Titles):

Jean Susjnar - A/Manager Post Office Operations

Time 6:00 pm

Angie Green - PO Review Investigator

SET NO

1379407-50235

☐ NO

221

ACE

3

Total Number of Customers Present:

Place: Rippey Community Building

Post

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[illegible]

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 05/25/2011

Jean Susjnar - A/Manager Post Office Operations

Time 6:00 pm

Angie Green - PO Review Investigator

 1379407-50235
 NO 24
 4

Total Number of Customers Present:

Place: Rippey Community Building

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Harv' Joseph	PO Box 163	50235	436-7784
Jan Zinn	PO Box 76	50235	436-7797
Denny Lantner	1344 170 th	50129	436-7732
Theresa Jackson	46 310 th St	5005	465-8871
Joe G. Mami	24304 ave	50235	436-7445
Marilyn John	Box 32 605 S. 2nd	50235	436-7664
Rick Lieblich	121 Main St.	50235	436-7765
Mary Lieblich	121 Main St	50235	436-7765
Connie Heese	206 E Percival	50235	436-7482
Dale Heese	"	"	"
Kate Johnson	501 2nd St	50235	436-8223
Claudia Prubaka	314 Main St	50235	436-8215
Paul Burrow	104 E. Percival St.	50235	436-8266
Nancy Burrow	104 E Percival	50235	436-8266
Mid R. Galt	201 2nd	50235	436-7697

Community Meeting Roster

Community Meeting Roster

Date: 05/25/2011

Time 6:00 pm

Postal Service Representative (Names and Titles):

Jean Susjnar - A/Manager Post Office Operations

Angie Green - PO Review Investigator

ETNO 1379407-50235
 INO 24
 AGE 5

Total Number of Customers Present:

Place: Rippey Community Building

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Gary Brown	2052 144 Diagonal	50235	436-7478
Marilyn Miller	Box 254	50235	436-7767
Bruce Perry	2228 V Ave	50235	436-7451
Laverne Perry	2228 V Ave	50235	436-7451
George Milford	Box 254 Rippey	50235	436-7767
Nancy Hamman	1956 U Ave	50235	436-7684
Lois Smith	Box 135 Rippey	11	
Thomas Brown	Box 58		
Jo Brown	Box 38	11	436-8042
Vel du de Maw	1950 V Ave	50235	436-7717
Theda Ferguson	P.O. 52	50235	
Donna Buckner	P.O. 132	50235	436-8215
Donna Moore	261-284th St Perry	50220	515-275-4360
George Moore	" "	" "	" " "
Rep. Dave Tjepkes	P.O. Box 12 Gowrie	50543	515-352-3573

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customer commented they haven't had a raise in four years, who cares about them?
Response:
Is there a specific Post Office concern I can address?
2. Concern (UnFavorable):
Customer was concerned mail was returned as it arrived as 2E and he is not 2E.
Response:
You will need to contact the sender to give them your correct mailing address.
3. Concern (UnFavorable):
Customer wanted to know if Administrative offices have been reduced?
Response:
Every office is being looked at during this time.
4. Concern (UnFavorable):
Customers wanted copies of the notes from the community meeting.
Response:
Customer concerns will be addressed in the proposal and become officially part of the study.
5. Concern (UnFavorable):
Customer expressed concern and asked which large offices were being looked into.
Response:
Currently there are 6 stations or branches under study in the large cities. There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000.
6. Concern (UnFavorable):
A Customer asked, "Is Rippey loosing 23 million dollars per day, if not, why close Rippey?"
Response:
The USPS is trying to act on what we can control. Although we may not be able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more efficient means, we will look into savings in that manner.
7. Concern (UnFavorable):
Customers wanted to know how much money will be saved by closing Rippey.
Response:
Financial information either can be seen at the time of posting of the proposal or requested through the freedom of information act with our consumer affairs in Des Moines.
8. Concern (UnFavorable):
Customer was concerned about losing keys to the cluster box and how long they would need to wait to obtain new keys.
Response:
You would be issued two keys with your cluster box. Grand Junction would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied.
9. Concern (UnFavorable):
Customers were concerned about a possible address change to a different community.
Response:
If the Rippey Post Office would be discontinued, Rippey customers would retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
10. Concern (UnFavorable):
Customer commented we are a retirement community, we can't drive to get our mail.
Response:
We would still provide service to the community of Rippey, it would just arrive in a different form. Mail would be delivered to cluster box units instead of PO boxes.
11. Concern (UnFavorable):
Customer asked when schools merge and companies combine, do we see this happening?

response.

The Post Office is looking for was to be more efficient, it is not in conjunction with schools consolidating or companies combining, it is due to the ability to provide regular and effective service by an alternate means.

12. Concern (UnFavorable):
Customers were concerned how they could obtain re-delivery on packages that were previously attempted.

Response:

You could simply call the administrative Post Office, Grand Junction and request re-delivery at your convenience.

13. Concern (UnFavorable):
Customer wanted to know why can't we see if someone wants to come to Rippey.

Response:

The Post Office is not accepting lateral moves during its restructuring process.

14. Concern (UnFavorable):
Customer commented frustration with this process and wants to speak with the managers that made this decision.

Response:

I understand this is a very emotional time for the community of Rippey. The possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different form.

15. Concern (UnFavorable):
Customer wanted clarification on the posting, how long, where, what would it say?

Response:

The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.

16. Concern (UnFavorable):
Customer stated she is under the impression the USPS does get tax dollars, wanted clarification.

Response:

The USPS does not receive tax dollars. In years that we run in a deficit we get loans from the federal government.

17. Concern (UnFavorable):
Customers inquired when the Rippey Post Office would close.

Response:

The time frame we are looking at is 6-9 months from the beginning to the end. The Rippey case study began about two months ago.

18. Concern (UnFavorable):
Customers wanted to know how we would release financial information.

Response:

Certain financials will be made public in the proposal and study at the time of posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines.

19. Concern (UnFavorable):
Customer wanted to know if they could get a copy of the proposal and study for the Rippey Post Office.

Response:

At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in the proposal, you need to request those through Consumer Affairs.

20. Concern (UnFavorable):
Customer wondered if there was a Postmaster, would we be at this meeting tonight? Why can't we move a Postmaster here?

Response:

If there were a Postmaster in Rippey, no we would not be here tonight. Does that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves.

21. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others such as Jamacia, Dana and Beaver were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

22. Concern (UnFavorable):
Customers were concerned why the USPS does not charge for Priority boxes.

Response:

It is a convenient method for customers to send a package through the USPS, thus generating business. A win win situation.

- Concern (UnFavorable):
23. Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?
- Response:
We have guidelines we must follow through the freedom of information act. Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that question.
- Concern (UnFavorable):
24. Customers commented that this process of discontinuance would be more fair if it were based on population, instead of a political thing.
- Response:
Rippey fits the criteria for looking at offices for discontinuance. Could that criteria change in the future, yes it could.
- Concern (UnFavorable):
25. Customers were concerned about later delivery of mail.
- Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- Concern (UnFavorable):
26. Customer commented they would rather have tax dollars go towards a government bailout than a loss in service.
- Response:
As I stated previously, we would still provide service to the community of Rippey, it would just be provided in the form of the rural carrier.
- Concern (UnFavorable):
27. Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand Junction?
- Response:
Your address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the Postmaster in Dawson.
- Concern (UnFavorable):
28. Customer asked if the USPS ever offers an early out, but that seems to be a catch 22 if retirement is part of the problem.
- Response:
The USPS offers early retirement often. We need to match our workload (volume of mail) to work hours.
- Concern (UnFavorable):
29. Customer asked if they would be able to view everything in the proposal? They have to request this through consumer affairs?
- Response:
The proposal is available for viewing and extra copies can be handed out at the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested through consumer affairs.
- Concern (UnFavorable):
30. Customer asked if all questionnaires are included in the study.
- Response:
Yes.
- Concern (UnFavorable):
31. Where would the CBU's be located in town?
- Response:
We would contact the Mayor to ask if the city has property that would be suitable to hold the CBU's, is a safe and convenient location.
- Concern (UnFavorable):
32. Customer wanted to know where Denny the OIC would be placed?
- Response:
That is an internal process and would be determined at a later time.
- Concern (UnFavorable):

33. Customer asked what the USPS will do with the building as the owner spent a lot of money on the Post Office to make it USPS compatible.
Response:
We will fulfill our lease obligation.
34. Concern (UnFavorable):
Customer wanted to know if they write to consumer affairs is that the state or federal.
Response:
Consumer Affairs is through the Postal Service and it is our district office in Des Moines.
Concern (UnFavorable):
35. Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail even if the retail counter closes.
Response:
We will place that as a comment in the study, but the chances of that happening are slim as we would provide service to cluster box units.
Concern (UnFavorable):
36. Customer asked who would pay for the heat bill if this offices closes?
Response:
However the lease is set now to pay the heat bill, it would continue through the duration of the lease as we would follow all lease obligations.
Concern (UnFavorable):
37. Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jeffereson, which route would get the additional for Rippey?
Response:
The logistics of the route would be worked out if headquarter determines discontinuance is warranted for Rippey.
Concern (UnFavorable):
38. Customer wanted to know if the USPS is trying to bust the unions, this is what happened with auto compaines.
Response:
I am under the impression that the auto companies were bailed out by the government.
Concern (UnFavorable):
39. Customers questioned if the study reflected our volume decline from customers using Fed Ex and UPC more?
Response:
It is hard to determine an exact decrease in business. This study is based on the facts that we are able to determine.
Concern (UnFavorable):
40. Customer questioned the difference between USPS and the Postal Rate Commission.
Response:
The USPS is a branch of the Federal Government that operates independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests.
Concern (UnFavorable):
41. Customers were concerned about later delivery of mail.
Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
Concern (UnFavorable):
42. Customer asked that in regards to money lost, could we raise the cost of stamps and keep the Post Office open.
Response:
The USPS has regulations that we must follow in order to request a stamp increase. We can not simply request a large stamp increase since we are losing money.
Concern (UnFavorable):
43. Customers were concerned as to what the Post Office will do with the lease, it is a fixed lease until 2018.
Response:
We will fulfil our obligation to the lease, perhaps try to sublease if there is indeed an discontinuance.

44. Concern (UnFavorable):
Customers wanted to know whom they could write to regarding sharing a post office and Postmaster.
Response:
You can express any concerns through our Consumer Affairs Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting.
45. Concern (UnFavorable):
Customers questioned what the Postmaster General does for the community and the issue of closing.
Response:
I can not answer what he does for the community. The vice president of retail and delivery Dean Granholm determines whether there is justification for discontinuance.
46. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained.
Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Even large offices are being looked into.
47. Concern (UnFavorable):
Customer wanted to know if CBU's can be placed anywhere.
Response:
CBU's are placed on city property.
48. Concern (UnFavorable):
Customers wanted to know the chances this will be approved.
Response:
The chance is very high that discontinuance will be approved.
49. Concern (UnFavorable):
Customer wanted to know if it is mandated that the USPS deliver mail 6 days per week.
Response:
Yes.
50. Concern (UnFavorable):
Customers wanted to know if delivery will reduce to five day and when.
Response:
Right now we are mandated by congress to deliver mail 6 days per week. Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6.
51. Concern (UnFavorable):
Customers wanted to know who pays for the studies of these offices.
Response:
The USPS does internal studies with employees that are working in other departments as well as postal review.
52. Concern (UnFavorable):
Customers commented that CBU's are only placed in trailer parks and since Rippey is not a trailer park, we as a community do not want them.
Response:
CBU's are not only placed in trailer parks, but they are used in any new addition development throughout the United States.
53. Concern (UnFavorable):
Customer suggested reducing/alternating the number of hours the post office operates.
Response:
Hours are determined by the workload at the post office.
54. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels.
Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
55. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because

of a greater workload. Larger stores often realize greater revenue which can offset their greater expenses.

56. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
57. Concern (UnFavorable):
Customers expressed a concern that they did not receive a survey in their PO Box. What can they do to obtain another?
Response:
The OIC was asked if they were given to every po box and he stated yes, they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested.
58. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.
Response:
Rural carriers will deliver packages that fit in your cluster box, if the package does not fit in the clusterbox, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
59. Concern (UnFavorable):
Customers questioned if Rippey could share a postmaster with another town.
Response:
That is not something the Postal Service is currently looking into when effective and regular service can be obtained through the rural carrier.
60. Concern (UnFavorable):
Customers wanted to know if the USPS workforce has been reduced to meet our volume declines.
Response:
Yes, at one time the USPS had almost 900,000 employees. We are now around 500,000. We are not hiring at this time. When someone retires, we do not replace that person.
61. Concern (UnFavorable):
Customers wanted to know how many offices were being considered for closure.
Response:
Currently we are looking at 82 offices in the Hawkeye District.
62. Concern (UnFavorable):
Customer wanted to know if Rippey closes, if the USPS could bring a PM in from another community for a couple hours a day.
Response:
No, we are looking at total discontinuance of the building, salary and all expenses with all services obtained through the rural carrier.
63. Concern (UnFavorable):
Customer stated they wanted to know more about the appeal process and congressionals are included in the study. What can we do about those?
Response:
An appeal may only be submitted if there is a determination to discontinue the Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community.
64. Concern (UnFavorable):
Customer questioned whether the rural carriers felt comfortable with money and stamp stock in their vehicle.
Response:
That is part of their job and they have been carrying stamp stock and money for years.
65. Concern (UnFavorable):
Customers wanted to know what they could do to change the study to get a shared postmaster and share hours.
Response:
Currently the proposal will not change, but you can make the suggestion to consumer affairs.
66. Concern (UnFavorable):
Customer wanted to know the name of the vice president of retail and delivery in Washington DC.
Response:
His name is Dean Granholm.
Concern (UnFavorable):

- Customer wanted to know why another Postmaster was not hired when the last one retired 8 years ago.
Response:
There has been a hiring freeze.
68. Concern (UnFavorable):
Customers asked why the person who makes the final determination does not come to meetings.
Response:
The person who makes the final determine reviews each case on a case by case basis. He is busy with his current position in Washington DC.
69. Concern (UnFavorable):
Customers wanted to know if we still hold the lease through 2018 why would we still try to close the office?
Response:
The discontinuance is based on providing regular and effective service more efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building.
70. Concern (UnFavorable):
CUstomers wanted to know if CBU's freeze up.
Response:
I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska.
71. Concern (UnFavorable):
Customers wanted to know what other options they have besides CBU's?
Response:
Curbside boxes are an option but they will not be placed at each house, they may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox.
72. Concern (UnFavorable):
Customers wanted to know what time of day mail would be delivered.
Response:
That is dependent on whether the rural carrier route would need to be adjusted. It would be close to the proximity of the day when he arrives now.
73. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the community?
Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form.
74. Concern (UnFavorable):
Customers wanted to know who decided to look at Rippey and why.
Response:
A collective group of managers including the district manager, decided to look into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means.
75. Concern (UnFavorable):
State Representative stated that they are looking for innovative idea's, so why not share a PM and work in two offices.
Response:
The USPS is looking for the most efficient way to provide effective and regular service. Rural carrier delivery provides this in the most cost effective manner.

Nonpostal Concerns

1. Concern (UnFavorable):
Customers asked the state representative what he could do about the closings throughout the state?
Response:
He stated a collective group form ideas to solutions to reduce closings and consider consolidating offices and sharing a postmaster.
2. Concern (UnFavorable):
Customer asked if the proposal is sent to the owner.
Response:
No, the owner would need to look at the posting and request a copy of the proposal from the Grand Junction or Rippey Post Office.



CKET NO 1379407-50235
INO 26
E 1

Memo to the record

6/20/2011

Re: Community Meeting Letter

The questionnaire letter and the community meeting letter were combined into one letter as seen in item 21. No need to have another community meeting letter.

Angie Green

Angie Green
Post Office Review Investigator

CSDC COORDINATOR
HAWKEYE DISTRICT

DOCKET NO 1379407-50235
ITEM NO 27
PAGE 1



June 8, 2011

Mary Weaver
1805 B Ave
Rippey IA 50235-7503

Dear Ms. Weaver:

Please consider this acknowledgment of receipt, the Petition dated May 26, 2011, requesting the Postal Service maintain the Rippey, Iowa Post Office.

The petition will become a part of the Official Record.

Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read "Karen S. Lenane".

Karen S. Lenane
CSDC Coordinator

KSL/jy

1805 B Avenue
Rippey, Iowa

May 26, 2011

Angie Green
Post Office Review Investigator
PO Box 9998
Cedar Rapids, Iowa

Dear Angie,

Thank you for coming to Rippey last evening. While I wasn't happy that you were there, you did handle the meeting in a much improved fashion that the one I had observed in another town close to us.

Enclosed are the original petitions. There are ¹⁷⁵~~174~~ total, as two places there was a Mr. and Mrs. on the same line. You will also find a copy of a letter from Congressman Tom Latham.

I have also included an article that was in the local Jefferson paper that serves this area.

I am hopeful that you will put forward the willingness of the community to share with another town.

Sincerely yours,

Mary Weaver

Mary Weaver

From: KENNEDY, ANNIE L [annie.kennedy@prc.gov]
Sent: Tuesday, May 24, 2011 1:16 PM
To: maryweaver@prairieinet.net
Attachments: eCFR 012511.pdf; 1779_001.pdf

Dear Ms. Weaver,

<<eCFR 012511.pdf>> <<1779_001.pdf>>

It was a pleasure talking to you this morning regarding the possible closing of the Rippey post office in Iowa.

I hope the information I provided was helpful in understanding the closing and appeal process. I would like to make sure that you are aware that an appeal to the Postal Regulatory Commission would be premature at this time as the Postal Service has not made a final determination to close your post office, and that all comments during the study and proposal period should be sent directly to the Postal Service for their consideration.

At your request I have attached a copy of my response to your letter along with a copy of the regulations governing post office closings and appeals.

Please let me know if you have any further questions.

Sincerely,

Annie Kennedy

Consumer Relations Specialist

Postal Regulatory Commission

901 New York Ave NW Ste 200

Washington DC 20268-0001

202-789-6875

Fax 202-789-6891



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U.S. POSTAL REGULATORY COMMISSION
Washington, DC 20268-0001

Office of Public Affairs
and Government Relations

May 24, 2011

Mary Weaver
1805 B Avenue
Rippey, IA 50235

Dear Ms. Weaver:

Thank you for writing the Postal Regulatory Commission regarding concerns about the possible closing of your post office in Rippey, Iowa.

As follow up to our phone conversation today, I hope our discussion clarified the appeal process for you. As I mentioned, a grant of waiver from electronic filing may be requested when an appeal is docketed by the Commission if someone does not have access to a computer.

The Commission's jurisdiction in this area is limited. Citizens may appeal to the Commission only after the decision to close a post office has been made by the Postal Service. In light of your concerns, I requested information on the status of your office and have been advised by officials at the Postal Service that a community meeting will be held tomorrow and that your office is currently being studied for closing at this time. As there has been no final determination made yet to permanently close the office, an appeal would be premature. As such, I am forwarding your comments directly to the attention of the Postal Service's Office of the Consumer Advocate to share with the appropriate postal officials.

In order to make a consolidation or closure determination, the Postal Service must follow certain procedures.

- 1) The public must be given 60 days notice of a proposed action to enable the persons served by a post office to evaluate the proposal and provide comments.
- 2) After public comments are received and taken into account, any final determination to close or consolidate a post office must be made in writing and must include findings covering all the required considerations.
- 3) The written determination must be made available to persons served by the post office at least 60 days before the discontinuance takes effect.
- 4) Within the first 30 days after the written determination is made available, any person regularly served by the affected post office may appeal the decision to the Postal Regulatory Commission.

For your convenience I am enclosing a copy of the regulations regarding the discontinuance of a Post Office. These regulations outline, in more detail, the steps the Postal Service must take to notify residents, the issues it must consider as part of the administrative record, the procedures it must follow and the appropriate time allowed to persons if they believe an appeal of the closure to the Postal Regulatory Commission is necessary. Should the Postal Service make a final determination to close the facility and you wish to proceed with your appeal, please advise the Commission in writing.

I am hopeful that you will find this information helpful. Please let me know if you have any further questions.

Sincerely,

Annie Kennedy
Consumer Relations Specialist
Enclosure

e-CFR Data is current as of January 21, 2011

Title 39: Postal Service

PART 3001—RULES OF PRACTICE AND PROCEDURE

Subpart H—Rules Applicable to Appeals of Postal Service Determinations To Close or Consolidate Post Offices

Source: 42 FR 10993, Feb. 25, 1977, unless otherwise noted.

§ 3001.110 Applicability.

Rules in this subpart govern the procedure regarding the appeal of a determination of the Postal Service to close or consolidate a post office by patrons of the post office in question. Pursuant to section 404(b) of the Act any decision to close or consolidate a post office must be preceded by 60 days notice to persons served by such post office, the opportunity for such persons to present their views, and a written determination based upon consideration of each of the factors listed in section 404(b)(2) of the Act. This notice must include a provision stating that, pursuant to Pub. L. 94-421, a final Postal Service determination to close or consolidate a post office may be appealed to the Postal Regulatory Commission at 901 New York Avenue NW., Suite 200, Washington, DC 20268-0001, within 30 days after the issuance of a written determination by the Postal Service. The rules of general applicability in subpart A of this part, which do not relate solely to evidentiary proceedings on the record, are also applicable to proceedings subject to this subpart.

[36 FR 396, Jan. 12, 1971, as amended at 58 FR 38977, July 21, 1993]

§ 3001.111 Initiation of review proceedings.

(a) *Petition for review.* Review of a determination of the Postal Service to close or consolidate a post office shall be obtained by filing a petition for review with the Secretary of this Commission. Such petition must be received by the Commission within 30 days after the Service has made available to persons served by that post office the written determination to close or consolidate required by 39 U.S.C. 404(b) (3) through (4). The petition shall specify the parties seeking review, all of whom must be persons served by the post office proposed to be closed or consolidated and shall identify the Postal Service as respondent. The Commission encourages parties seeking review to attach a copy of the Postal Service written determination, as the appeal process is thereby expedited. If two or more persons are entitled to petition for review of the same determination and their interests are such as to make joinder practicable, they may file a joint petition for review and may thereafter proceed as a single petitioner.

(b) *Intervention.* A person served by the post office to be closed or consolidated pursuant to the Postal Service written determination under review who desires to intervene in the proceeding, or any other interested person, or any counsel, agent or other person authorized or recognized by the Postal Service as such interested person's representative or the representative of such interested person's recognized group, such as Postmasters, shall file with the Secretary of the Commission and serve upon all parties a notice of intervention in a form prescribed by §3001.20. The notice shall contain a concise statement of the interest of the moving party and the grounds upon which intervention is sought. A notice of intervention shall be filed within 25 days of the date on which the notice for review is filed. The provisions of §3001.20 (c) through (f) of Subpart A of this part shall apply to notices of intervention in review proceedings.

[48 FR 33707, July 25, 1983, as amended at 58 FR 38977, July 21, 1993]

§ 3001.112 The record on review.

The written determination sought to be reviewed or enforced, the conclusions and findings upon which it must be based under section 404(b)(3) of the Act, the notices to local patrons and the evidence contained in the entire administrative record before the Postal Service shall constitute the record on review. The record shall contain all

evidence considered by the Postal Service in making its determination and shall contain no evidence not previously considered by the Postal Service.

§ 3001.113 Filing of the record.

(a) *Time for filing of the record by the Postal Service.* The Postal Service shall file the record with the Secretary of the Commission within 15 days after the date on which the petition for review is filed with the Commission. The Commission may shorten or extend the time prescribed above. The Secretary shall give notice to all parties of the date on which the record is filed.

(b) *Composition of the filing.* The Postal Service may file the entire record or such parts thereof as the parties may designate by stipulation filed with the Postal Service. The original papers in the Postal Service proceeding or certified copies thereof may be filed. All parts of the record retained by the Postal Service shall be a part of the record on review for all purposes.

§ 3001.114 Suspension pending review.

(a) *Application.* Application for suspension of a determination of the Postal Service to close or consolidate any post office pending the outcome of an appeal to the Postal Regulatory Commission shall be made at the time of the filing of a petition for review or of the filing of a notice of intervention in an extant appellate proceeding. The application shall show the reasons for the relief requested and the facts relied upon, and if the facts are subject to dispute the application shall be supported by affidavits or other sworn statements or copies thereof. The applicant must be a person served by the affected post office. Immediate notice of the application shall be given to all parties to the proceeding. The application shall be filed with the Secretary of the Commission.

(b) *Answer and filing of the relevant record by the U.S. Postal Service.* Within 10 days after the application for suspension is filed, the Postal Service shall file with the Secretary of the Commission and serve on the petitioners an answer to the application supported by affidavits or other sworn statements or copies thereof. The Postal Service, within 10 days from the date of filing of the application, shall file with the Secretary such parts of the record as are relevant to the relief sought.

[36 FR 396, Jan. 12, 1971, as amended at 58 FR 38977, July 21, 1993]

§ 3001.115 Participant statement or brief.

(a) *Participant statement.* Upon the filing of the petition for review of a decision to close or consolidate a post office, the Secretary shall furnish the petitioner with a copy of PRC Form 61, a form designed to permit the appellant to make a concise statement of his/her arguments in support of the petition and the instructions regarding its use. In addition to eliciting this information, the instructions for Form 61 shall provide: (1) Notification that, if the appellant prefers, he or she may file a brief as described in paragraph (b) of this section presenting the arguments, in lieu of completing PRC Form 61; (2) a concise explanation of the purpose of the form; and (3) notification that the completed form, or a brief as described in paragraph (b) of this section, in lieu thereof, must be filed with the Commission not more than 35 days following the date of filing of the petition (which date shall be set forth, as it appears in the Commission's records).

(b) *Appellant's initial brief.* The initial brief of the appellant shall be filed with the Secretary of the Commission and served on all parties 35 days after the filing of the petition for review of a decision to close or consolidate a post office. The brief will be limited in length to 30 pages, typewritten and double spaced, and shall include the following in the order indicated:

(1) A subject index with page references, and a list of all cases and authorities relied upon, arranged alphabetically, with references to the pages where the citation appears (which need not be included in the page count);

(2) A concise statement of the case from the viewpoint of the filing participant;

(3) A clear, concise and definitive statement of the position of the author as to the merits of the determination under review;

(4) A discussion of the evidence, reasons, and authorities relied upon with exact references to the record and the authorities; and

(5) Proposed holding with appropriate references to the record or the prior discussion of the evidence and authorities relied upon, and to the appellate criteria of section 404(b)(5) of the Act.

Briefs before the Commission shall be completely self-contained and shall not incorporate by reference any portion of any other brief, pleading or document. Testimony and exhibits shall not be quoted or included in briefs except for short excerpts pertinent to the argument presented.

(c) *Answering brief of the Postal Service.* The answering brief of the Postal Service shall be filed 20 days after the date designated for filing of the appellant's brief and shall follow the format detailed in paragraph (b) of this section.

(d) *Reply by appellant.* The appellant may file a written response to the brief of the Postal Service 15 days after the date designated for filing of that brief, which shall be strictly limited in content to reply to arguments made by the Postal Service. If presented as a brief, such reply brief shall conform to the format detailed in paragraph (b) of this section.

(e) *Intervenor statements or briefs.* An intervenor shall file its brief within the time allowed for initial and reply, or answering, briefs, as appropriate. The Secretary shall furnish to each intervenor a copy of PRC Form 61 as soon as intervenor status is granted. If the intervenor chooses to file a brief, the brief shall follow the format detailed in paragraph (b) of this section.

[42 FR 10993, Feb. 25, 1977, as amended at 48 FR 33707, July 25, 1983; 58 FR 38976, 38977, July 21, 1993]

§ 3001.116 Oral argument.

Oral argument will be held in these appeal cases only when a party has made a showing that, owing to unusual circumstances, oral argument is a necessary addition to the written filings. Any request for oral argument shall be filed within 7 days of the date on which reply briefs are due. If a request for oral argument is granted, it will be held at the Postal Regulatory Commission's offices at 901 New York Avenue NW., Suite 200, Washington, DC 20268-0001.

[48 FR 33708, July 25, 1983, as amended at 58 FR 38977, July 21, 1993]

§ 3001.117 Posting of documents by Postal Service for inspection by affected postal patrons.

In all proceedings conducted pursuant to this subpart H, the Postal Service shall cause to be displayed prominently, in the post office or offices serving the patrons affected by the determination to close or consolidate a post office which is under review, a copy of the service list and all pleadings, notices, orders, briefs and opinions filed in such proceedings. Failure by the Postal Service to display prominently any such document shall be deemed sufficient reason to suspend the effectiveness of the Postal Service determination under review until final disposition of the appeal.

[42 FR 10993, Feb. 25, 1977. Redesignated at 48 FR 33708, July 25, 1983]

Hawkeye District Manager
 United States Postal Service
 Des Moines, IA 50318

We understand the Postal Service is planning a public meeting on May 25th at 6:00 PM in the Rippey Community Building regarding the closing of the Rippey Post Office. We the customers and citizens who care about the Rippey Post Office put our names to this paper to register a protest of the closing of the Rippey Post Office. This action will result in severe hardships for some and inconveniences for all in the purchase of stamps, mailing of packages, certification of mail, and obtaining postal money orders. Be advised the Postal Service's decision to consolidate our services will be done under strenuous objections.

Rippey is always working to make it a better place to live and raise a family. We are currently remodeling a former lodge building to accommodate the library, as well as making a community room that will be open for all. This summer we will tear down several dilapidated buildings on Main Street and make a green space where they now stand.

We regret the Postal Service replaced the recently deceased Postmaster, with an Officer in Charge, thus making Rippey a target for immediate closure. We find this especially frustrating when smaller communities with less mail volume are able to retain their post offices.

In general we want to express that as United States citizens we are entitled to the same services as our counterparts in the urban areas.

Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
4-29-11	Mary Millard	101 1 st Po Box 105	50235
4-29-11	Joe Millard	101 1 st Po Box 105	50235
4-29-11	Velda DeMoss	1950 Vane	50235
4-29-11	Jean Bergeson	1951 310 th	50235
4/29/11	HeAnn Schoungen	1829 U. Ave	50107
4/29/11	Claudia Brubaker	314 Main St	50235
4/30/11	Lanore Perry	2228 Vane	50235
4/30/11	Marey Liebich	121 Main St	50235
4/30/11	Eugene Taylor	55 300 th St.	50220
4/30/11	Rick Liza	121 Main St	50235

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Date	Name	Address	Zip
4/24/11	Toni Roberts	53 290 th St Rippey	50235
4/29/11	Mary Weaver	1805 B Ave Rippey	50235
4/29/11	Phyllis G. Barker	2144 295 th St	50235
5/2/11	Philip Roberts	53 290 th St Rippey	50235
5/4/11	Dore Herman	1956 W Ave	50235
5/9/11	Friends of Rippey	P.O. Box 52	50235
5/9/11	Becky Sacco	405 Howard St Rippey	50235
5/11/11	Lisa Lomair	2430 W Ave	50235
5/11/11	Colleen Anderson	408 4th St.	50235
5-23-11	Schyles Bardale	2074 285 th St.	50235

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[illegible]

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Sincerely,
Citizens of Rippey and Customers of the Rippey Post Office

[illegible]

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 United States Postal Service
 Des Moines, IA 50318

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5-5-11	Jim Vint	Rippey Ia	50235
5-5-11	Tom Sch	Rippey Ia	50235
5-4-11	Bill Redebaugh	Grand Junction	50107
5-6-11	Bill Souber	Woodward	
5-6-7	Deb Turner	Jefferson IA	50129
5-6-11	Wally Love	GRAND JUNCTION	50107
5-6-11	Dave Lanning	of Rippey	
5-6-11	Cheri Persege	Gr. Jct	50107
5-6-11	Mike	Perry IA	50220
5-7-11	Harold McElheney	Rippey IA	50235

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5/6/11	Harlow E. De Beste	202 2 nd St Rippey Io	50235
5/6/11	Connie Gides	105 Cartwright Rippey	50235
5-6-11	John Gides	105 Cartwright Rippey	50235
5-6-11	Don Carpenter	203 Main St Box 22	50235
5-6-11	Denise Kinney	203 Main St Box 92	50235
5-6-11	JOSUE ESTRADA M	608 2ND ST Box 64	50235
5-6-11	Jorge Garcia Santos	608 2ND ST Box 64	50235
5-7-11	Tyson Parnell	501 3rd St Box 41 PO	50235
5-9-11	Connie Neese	206 E Percival	50235
5-10-11	Toni Radebaugh	P.O. Box 73	50235

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 United States Postal Service
 Des Moines, IA 50318

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5/3/11	Paula Rychmowsky	502 4 th St PO Box 232 Rippey IA	50235
5-3-11	Handwritten signature	104 E. Percival Rippey, IA	50235
5-3-11	Thomas Brown	221 Cartwright Rippey, IA	50235
5-3-11	Joanne Brown	204 Cartwright Rippey IA	50235
5-3-11	Sarah Kilgus	P.O. Box 11 Rippey, IA	50235
5-3-11	Erin Hopkins	P.O. Box #120 Rippey, IA	50235
5-3-11	Nancy Haneman	1956 4 Ave. Rippey	50235
5-3-11	Keith Deulbein	104 West 30 th Rippey	50235
5-4-11	Ray Walzhen	402 7 th GEORGETT	50124
5-4-11	KENT WEST	402 8 th GEORGETT	50124

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 United States Postal Service
 Des Moines, IA 50318

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5-2-2011	Myron Birken	308 Lathum St	50235
5-2-11	Kathy Brown	2155 X Ave	50235
5-2-11	DON BEAGLEY	402 2nd ST	50235
5-2-11	Marilyn Hohn	P.O. Box 32 605 S. 2nd ST	50235
5-2-11	Jeremy Clark	P.O. Box 32 307 4th ST	50235
5-2-11	John Moorhead	P.O. Box 32 307 4th	50235
5-2-11	Jay Thompson	204 3rd St Rippey	50235
5-2-11	Mary Lou Schultze	2330 - 2600 Rippey, Ia	50235
5-2-11	Luay Tomenga	12286 12th Rippey	50235
5-2-11	Rois Brown	Rippey	50235

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5-18-11	Tiffany Gilliland	401 3 rd	50235
	Chris Andrew	401 3 rd	"
	Michaela Tanner		"
	Bailey Williams	401 3 rd	"
	Jim Odio		"
	Tam Odio	401 4 th	"
5-19-11	Aimee Cook	107 Lodge St	"
5-19-11	Ryan Pransence	107 Lodge St	"
5-19-11	Tyler Cook	107 Lodge St	"
5-21-11	Maraleyn Renker	308 Cartwright	50235

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 Des Moines, IA 50318

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5/5/11	Tanner Brown	404 3rd St	50235
5/10	James Holz	1502 W ave	50107
5/12/11	Carol Jell	1232 245th Jefferson	50129
5/13/11	Kevin Liron	Rippey IA.	50235
5/13/11	John Lepke	13746 500th Ave Story City	50248
5-17-11	Bone Taylor	55 30th St. Perry, Iowa	50220
5-20-11	Beverly Denny	2228 V Ave Rippey, Iowa	50235
5-21-11	Keith Deulla	Rippey Iowa	50235
5-21-11	Susan Gansman	Rippey	50235

LET NO 1379407-50235
 NO 27
 19

Hawkeye District Manager
 United States Postal Service
 Des Moines, IA 50318

We understand the Postal Service is planning a public meeting on May 25th at 6:00 PM in the Rippey Community Building regarding the closing of the Rippey Post Office. We the customers and citizens who care about the Rippey Post Office put our names to this paper to register a protest of the closing of the Rippey Post Office. This action will result in severe hardships for some and inconveniences for all in the purchase of stamps, mailing of packages, certification of mail, and obtaining postal money orders. Be advised the Postal Service's decision to consolidate our services will be done under strenuous objections.

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In general we want to express that as United States citizens we are entitled to the same services as our counterparts in the urban areas.

Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5-2-11	Sarah Butterfield	303 M. St / PTSB	50235
5/2/11	Teresa Hoyle	303 M St E / PTSB	50235
5/6/11	Mel Olsen	303 M. St / PTSB	50235
5/6/11	Robert Lillie	401 3 rd St.	50235
5/7/11	DSBennett	2140 33 rd St	50220
5/12/11	Donna McElheny	2286-V Ave.	50235

[illegible]

Hawkeye District Manager
United States Postal Service
Des Moines, IA 50318

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PAGE 21

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Sincerely,
Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5-4-11	Stan Kiner	401 Lovejoy St.	50235
5-5-11	Brenda Kiner	401 Lovejoy St.	50235
5-5-11	Ivan Kiner	401 Lovejoy St.	50235
5-6-11	Maxine Johnson	Rippey	50235
5-6-11	Emily Kiner	401 Lovejoy St.	50235
5-7-11	PHILL NAYLON	2194 28 th St	50235
5-7-11	MARILEY NAYLON	2194 28 th St.	50235
5-8-11	Ceremy Swecker	209 Main St	50235
5-8-11	MARK DAY	406 Lovejoy St.	50235
5-8-11	Nissy Quillen	215 Main St.	50235

5-24-11 Gale Hicks 305 Main St 50235
5-24-11 Bruce Hicks 305 Main St 50235

LET NO 1379407-50235
 NO 27
 E 22

Hawkeye District Manager
 United States Postal Service
 Des Moines, IA 50318

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5-4-11	Mr & Mrs Bonfante	77-335 th St Rippey	50220
5-4-11	Deanna Thompson	2264 29 th St Rippey	50235
5-4-11	Robert H. Swanger	P.O. Box 214	50235
5-4-11	Russ & Sharon Lamb	1846 B Ave Rippey	50235
5-4-11	Connie Zuckerman	2394-V-ave	50235
5-5-11	George Milford	Box 254 Rippey	50235
5-5-11	Gary Schmitt	Box 94 Rippey	50235
5-5-11	Jon King	Outlier Center	50115
5-6-11	Doris Lipton	Box 107	50125
5-6-11	Dub Vedemle	Box 185	50235

Hawkeye District Manager
United States Postal Service
Des Moines, IA 50318

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Sincerely,
Citizens of Rippey and Customers of the Rippey Post Office

5/22/11 New Monte 1774 B AVE RIPPEY 50235

Date	Name	Address	Zip
5/5/11	Melody Harris	PO Box 152 Rippey	50235
5/6/11	PETE Johnson	501 2nd Rippey	50235
5/6/11	Steven Hopkins	2398 4th Ave Rippey	50235
5/6/11	Earl Muir	503 Cartwright St. Rippey	50235
5-6-11	Ronda Diaz	303 Covejoy St. Rippey	50235
5-6-11	Ylonda Jurgens	405 Longjoy Rippey	50235
5-6-11	Janie Rie	Rippey	50235
5-6-11	Denise Walker	203 Longjoy Rippey	50235
5-6-11	Jorge Garada	608 2nd St Rippey P.O. Box 64	50235
5-6-11	JESUS ESTYDAM	608 2nd St Rippey	50235
5-9-11	Dennis Schmidt	301 Hendricks Rippey	50235
5-10-11	Amber M. Rowe	202 Percival St Rippey	50235
5-10-11	STEVE	4840 3rd St Rippey	50235

over

DATE	NAME	ADDRESS/zip	DATE	NAME	ADDRESS/zip
5/9/11	Shirley Lee	201 W 2nd	5/10/11	Rochelle Mitchell	303 Cartw. 50235
5/9/11	Marcia Lamm	1601 HWY	5/10/11	Jessica Allen	404 50235
5/9/11	Dale Thompson	2264 29th St	5/10/11	Mark Kevan	2260 2704th Ripley
5/9/11	Sharon Lamm	502 S 9th St	5/14/11	L. L. Lee	105 Fern St. Ripley, IA
5-10-11	David Morthen	603 3rd	5/15/11	Gracie Flanery	408 3rd St Ripley, Ia
5-11-11	Husty Guller	215 main		Jerry Johnson	73412 Ripley, Ia
5-11-11	Heather Darnold	206 30th		Brenda Kiner	Ripley, Ia
5-11-11	Teri Jentch	104 Howard St		Kiner Mechanical	Ripley, Ia
5-11-11	Don Dwyer	210 2nd St	5/18/11	Boss Jenkins	Corry, Ia
5-12-11	Sharon Lamm	2260 27th St	5/12/11	Jean Hiddlebaugh	Ripley
5-13-2011	Jane Stealy			Lanero Derry	2222 Ripley, Ia
5/13/11	Andy Riley	2225 30th		Mike Dels	Ripley
5/13/11	Nic Niemannsen	203 Lovejoy St	5/13/11		
5-13-11	Phil Xanago				
5-14-11	Verdina Hastings	1417 2nd Perry			
5-14-11	Neil Johnson	1875 T Ave			
5-14-11	Neil Pluh	Ripley			
5-17-11	Matt Kinney	105 Hutton			
5-17-11	ROGERS, CLAISER	Ripley, IA 2477 28th RIPLEY			
5-17-11	Jennifer Futch	104 Howard St. 50235	5-24-11		Ripley
5-21-11	Tina Cooklin	107 Lovejoy	5-21-11	Ryan Pransche	107 Love

NETNO 1379407-50235
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P.O. Box 64 Ripley 511 5023

1379407-50235
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Hawkeye District Manager
 United States Postal Service
 Des Moines, IA 50318

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Sincerely,
 Citizens of Rippey and Customers of the Rippey Post Office

Date	Name	Address	Zip
5/6/11	Amanda Jewett	601 4th Street Rippey, IA 50235	50235
5/6-11	Ben Smith	307 Howard St Rippey, IA	50235
5-7-11	Jason	105 Cartwright Cartwright	50235
5-7-11	Bruce Jensen	405 Bowing	50235-1010
5/7/11	Kurt	102 Howard	50235
5/7/11	Cindy Johnson	202 2nd St.	50235
5/8/11	Dee Heggen	102 Howard	50235
5/9/11	Jon Brakstad	7 280TH ST Rippey, IA	50235
5/9/11	Dan Kater	Rippey	50235
5/9/11	August Higgins	300 Kindred Rippey	50235
5/12/11	Brad Rice	120 S. 1st St. Rippey, IA	50235
5-20-11	Joyce Rice	Rippey	50235

LET NO 1379407-50235
NO 28
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1805 B Avenue
Rippey, Iowa

June 7, 2011

Angie Green
Post Office Review Investigator
PO Box 9998
Cedar Rapids, Iowa

Dear Angie,

Enclosed are letters from Senator's Harkin and Grassley, and
Congressman Latham. I have also included correspondence from the
United States Postal Regulatory Commission.

I am hopeful that you will put forward the willingness of the community
to share services with another town.

Sincerely yours,



Mary Weaver

LET NO
NO
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1379407-50235

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United States Senate

WASHINGTON, DC 20510-1502

(202) 224-3254
Fax: (202) 224-9369
TTY (202) 224-4633
<http://harkin.senate.gov>

COMMITTEES:
AGRICULTURE

APPROPRIATIONS

HEALTH, EDUCATION,
LABOR, AND PENSIONS

SMALL BUSINESS

June 3, 2011

Mary Weaver
1805 B Ave
Rippey, IA 50235-7503

Dear Mary:

Thank you for contacting my office. I appreciate you bringing your concerns regarding the potential closure of the Rippey Post Office to my attention.

I have heard from many Iowans about this issue. Any change in postal services will undoubtedly impact all Americans, and I share many of your concerns. As a Senator from Iowa that has a substantial rural and small town population, I am aware of how essential postal services are to the vitality of our communities and local businesses. Despite the severe financial challenges faced by the United States Postal Service, they must maintain their charter to provide universal delivery. I support Rippey's efforts to fight for the continuance of your post office and urge you to avail yourself of every avenue to communicate the importance of maintaining service. It is essential that easy, effective communication be maintained throughout the United States and I recognize that our current postal system is in need of reform. Please be assure that I will review all postal reform proposals carefully and keep the needs of rural Iowans in mind.

If I can be of any further assistance, please do not hesitate to let me know. Best wishes.

Sincerely,



Tom Harkin
United States Senator

TH/jnm

REPLY TO:

☐ 135 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510-1501
(202) 224-3744
e-mail: grassley.senate.gov/contact.cfm

☐ 721 FEDERAL BUILDING
110 WALNUT STREET
DES MOINES, IA 50309-2140
(515) 288-1145

☐ 150 1ST AVENUE NE
SUITE 325
CEDAR RAPIDS, IA 52401
(319) 363-6832

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

RET NO

NO

1379407-50235
29
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May 31, 2011

REPLY TO:

☐ 103 FEDERAL COURTHOUSE BUILDING
320 6TH STREET
SIOUX CITY, IA 51101-1244
(712) 233-1860

☐ 210 WATERLOO BUILDING
531 COMMERCIAL STREET
WATERLOO, IA 50701-5497
(319) 232-6657

☐ 131 WEST 3RD STREET
SUITE 180
DAVENPORT, IA 52801-1419
(563) 322-4331

☐ 307 FEDERAL BUILDING
8 SOUTH 6TH STREET
COUNCIL BLUFFS, IA 51501-4204
(712) 322-7103

Mary Weaver
1805 B. Avenue
Rippey, Iowa 50235-7503

Dear Mary:

Thank you for sharing with me your concern about the possible closure of the Rippey, Iowa Post Office and the effect this would have on the community. I certainly understand the need for postal services for Iowans no matter where they live.

As you may know, the U.S. Postal Service was established by the Postal Reorganization Act of 1970 and replaced the U.S. Post Office Department. The U.S. Postal Service was chartered to perform as a business enterprise, with sufficient market freedom that it could deliver the mail to all parts of the country as reliably, quickly, and inexpensively as possible. In that same reform legislation, the Postal Service was mandated to operate on a self-supporting, break-even basis, with particular emphasis on restraining postal rate increases and providing "honest, efficient, and economical management."

One section of the current law states, "The Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities, and small towns where post offices are not self-sustaining. No small post office shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities." At the same time, the law also makes it clear that the Postal Service has the final say over where post offices should be located and can close any post office provided it takes into consideration factors like the impact on the community, the potential savings, and whether the closing is consistent with the policy on providing postal services in rural areas.

RANKING MEMBER,
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

I have been in contact with the Postal Service in this case and my office continues to be available to assist Iowans in having their views heard by the Postal Service. In addition, I have been in contact with the Postmaster General to express concerns about whether the Postal Service is adequately considering the required factors and the views of community members in the various proposed post office closings in Iowa. I also made clear to the Postmaster General that the Postal Service should take every step possible to reduce unnecessary costs within its operations before cutting back on services to the public. For instance, I cited a report by the USPS Office of Inspector General that identified \$33.6 million in potential annual savings that could be achieved by consolidating postal management functions. You can be assured that I will continue to advocate that the Postal Service maintain adequate service for rural Iowans, follow the required procedures, and fully take into account the views of Iowans.

Thank you again for taking the time to contact me about this matter. Please keep in touch.

Sincerely,

A handwritten signature in dark ink that reads "Chuck Grassley". The signature is written in a cursive, flowing style.

Charles E. Grassley
United States Senator



CONGRESS OF THE UNITED STATES

May 18, 2011

LETTER NO
1379407-50235
28
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TOM LATHAM
Member of Congress

Mary Weaver
1805 B Avenue
Rippey, IA 50235

Dear Friend:

Thank you for contacting me with your concerns regarding the U.S. Post Office in Rippey, Iowa. I appreciate hearing from you on this important issue.

I understand your concerns that the possibility of the United States Postal Service (USPS) closing the Rippey post office would be an inconvenience for customers. The USPS has cited the need to streamline and consolidate operations where possible as a nationwide response to its financial difficulties and to keep postal rate increases to a minimum. As of right now, the USPS is currently studying all postal offices in Iowa but no final decisions have been made about closing any facility.

On May 25, 2011, the USPS will hold a public meeting to allow members of the community to ask questions and to provide feedback, and ultimately appeal a decision to close the post office to the Postal Regulatory Commission if necessary.

I am particularly concerned for the preservation of established community rights to appeal to the Postal Regulatory Commission regarding the closure of a post office. The current process protects the integrity of small and rural post offices and the rights of the communities they serve. At a time when our nation and economy is burdened with uncertainty, it is more important than ever to protect the infrastructure for commerce in rural America that sustains the quality of life in our small business.

USPS ceased to be a government agency in 1971 and as an independent agency it is expected to operate as a self-supporting business enterprise, ensuring low-cost, reliable delivery of the mail to all parts of the country.

Washington Office:
2217 Rayburn Building
Washington, DC 20515
202-225-5476
202-225-3301 Fax
1-866-428-5642 Toll Free

Ames Office:
1421 South Bell Avenue
Suite 108A
Ames, Iowa 50010
515-232-2885
515-232-2844 Fax

**Clear Lake/
Mason City Office:**
812 Hwy 18 East
P.O. Box 532
Clear Lake, Iowa 50428
641-357-5225
641-357-5226 Fax

Fort Dodge Office:
1426 Central Avenue
Suite A
Fort Dodge, Iowa 50501
515-573-2738
515-576-7141 Fax

Internet:
w.tomlatham.house.gov

SET NO 1379407-50235
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While I am deeply committed to ensuring a fiscally sound Postal Service, I believe small office closures are the wrong approach. Please be assured that my office has been in contact with the USPS and we will monitor this situation.

Again, thank you for sharing your views with me. It is through your comments that I am better able to represent the people of Iowa. I look forward to hearing from you with any additional concerns or questions.

Sincerely,


Tom Latham
Member of Congress

TL/ta

SEP 16 2011 11 33AM

U.S. SENATOR C. GRASSLEY

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FILE NO
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DATE

1379407-50235

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AUG 25 2011

August 23, 2011

Ms. Jean Susnjar
Manager Post Office Regulations
PO Box 9998
Cedar Rapids, Iowa
52406 9998

Dear Ms. Susnjar:

The proposal to close the Rippey, Iowa, Post Office, Docket Number 1379407 was received and reviewed last month.

I have several observations about the content. First it was disappointing that you only signed your name and did not provide any return address anywhere upon the form. I believe this is just an additional barrier being placed by the USPS to turn persons away from protesting the closures. It is disappointing that public service employees have learned how to show the customers and taxpayers so little regard. This was just one of several examples.

The letter is certainly not forthcoming about the individuals who conducted the community meeting held on May 25th. I recall Angie Green's name, because I talked to her after the meeting, but the note taker, while she wore a name badge and was introduced once, left nothing in the building nor is anything on the documentation that identified her. Once again, showing lack of transparency and lack of respect for public interaction and communication.

I was extremely concerned that the letters received from Senator's Harkin and Grassley as well as the correspondence from the United States Postal Regulatory Commission was not included in the summary posting information. I do hope this oversight will be corrected and was not an intentional omission.

I have serious reservations about the realism of response Number 15 regarding the feasibility of the letter carrier providing mailing services at each stop. It is my assumption that customers/patrons will submit to the will of the USPS and take requests of money orders/packages to be mailed, securing of stamps etc to the identified post office in Grand Junction, and will not stand outside their box waiting for the mail carrier. It is false for you to indicate this is an available service, as it will become so inconvenient that patrons will never use it. Many of the patrons living in Rippey are too elderly to have the stamina to wait outside for the carrier. I do believe that USPS should be limited to USP, and remove service from its name.

Response Number 23 should be brought to the attention of someone in higher authority that is truly interested in saving funds. It seems so ridiculous to pay rent upon the building until 1218 when the current contract is completed, as well as to build boxes within the City of Rippey when they are available within the current post office building. This appears to be a method to close the post office and not really save funding other than the cost of the officer in charge.

Response number 36 regarding the hours of the post office. The response does not fully express the question being explored by the individual. The question spoke of sharing an officer in charge or another PM with a neighboring community. If it is true that only 17 transaction occur per day, the response to have the post office open fewer hours seems correct, rather than the canned response "hours are determined by the post office".

SEP 6 2011 11:33AM

U.S. SENATOR C. GRASSLEY

1379407-50235
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Response number 48 seems quite incredulous in that statement as during July there were two postings within the Rippey Post Office for hiring staff.

I close with again stating that I am extremely dissatisfied with the handling of the community meeting documented responses, and the information that has been left out of the community packet.

It is my perception the established standards for closing of the post office have not been completely upheld.

Sincerely yours,



Mary Weaver

Cc: ~~Senators~~ Harkin and Grassley
Congressman Tom Latham
Honorable Terry Branstad
Donny Hobbs, Iowans for Postal Services

SEP 16 2011 11:33AM

U.S. SENATOR C. GRASSLEY

NO 4356 P 1

1379407-50235

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9

United States Senator



Chuck Grassley

721 Federal Building
210 Walnut Street
Des Moines, Iowa 50309
Phone: 515/288-1145
Fax: 515/288-5097

Facsimile Cover Sheet

TO: Ms. Marie Therese Dominguez
Vice President of Governmental Relations
U.S. Postal Service

FROM: Janice Goode
(Janice_goode@grassley.senate.gov)
Constituent Services

FAX NO: 202-268-6310

DATE: September 16, 2011

Pages 4

RE: Mary Weaver, Rippey, IA
Rippey Post Office concerns

SEP 16 2011 11 33AM

U.S. SENATOR C. GRASSLEY

TELEPHONE

1379407-50235

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10 0315 P 2

Reply To

☐ 125 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510-1501
(202) 224-3732
e-mail: grassley.senate.gov/contact.clerk

☐ 721 FEDERAL BUILDING
210 WALNUT STREET
DES MOINES, IA 50309-2140
(515) 281-1146

☐ 150 1ST AVENUE NE
SUITE 225
CEDAR RAPIDS, IA 52401
(319) 263-6932

United States Senate

CHARLES E. GRASSLEY
WASHINGTON, DC 20510-1501

Here To

☐ 103 FEDERAL COURTHOUSE BUILDING
220 5TH STREET
SUIA, IA 51101-1244
(712) 233-1600

☐ 210 WATERLOO BUILDING
531 COMMERCIAL STREET
WATERLOO, IA 50701-6497
(319) 232-6657

☐ 121 WEST 3RD STREET
SUITE 100
DAVENPORT, IA 52801-1419
(563) 222-4331

☐ 207 FEDERAL BUILDING
8 SOUTH 8TH STREET
COUNCIL BLUFFS, IA 51501-4204
(712) 322-1703

September 16, 2011

Ms. Marie Therese Dominguez
Vice President of Governmental Relations
U.S. Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, DC 20260-3500

Dear Ms. Dominguez:

Enclosed please find a communication from Mary Weaver of Rippey, Iowa regarding concerns and questions of the process in the proposed closing of the Rippey, Iowa Post Office.

I would appreciate any assistance you could provide pertaining to this matter. You may direct any questions and your return reply marked to the attention of Janice Goode in my Des Moines office located at the above listed address.

Thank you for your attention to my request.

Sincerely,



Charles E. Grassley
United States Senator

CEG/jg

RANKING MEMBER
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

PRINTED ON RECYCLED PAPER

1379407-50235

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11



October 18, 2011

The Honorable Charles E. Grassley
United States Senator
Federal Building, Room 721
210 Walnut Street
Des Moines, IA 50309-2140

Dear Senator Grassley:

This responds to your September 16 letter on behalf of Ms. Mary Weaver of Rippey, regarding the Rippey Post Office.

Thank you for sharing Ms. Weaver's comments regarding the discontinuance study. We regret the dissatisfaction she has experienced during this process and understand that her concerns have been addressed by Hawyeke District Post Office Operations Managers JaNan O'Brien and Jean Susnjar. I also recognize your interest in ensuring that all of your constituents continue to have convenient access to essential postal services. Over the past five years our customers' needs have changed dramatically—mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In addition, more than 35 percent of the U.S. Postal Service's retail sales are now conducted in expanded access locations outside of traditional Post Offices. In spite of this, the Postal Service has an extensive retail network of nearly 32,000 Post Offices, stations and branches that has been virtually untouched. Accordingly, the Postal Service is closely examining its retail network to identify opportunities where postal-operated facilities can be consolidated or replaced with alternate access channels.

Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission (PRC), and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

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Page 2

Hawkeye District postal officials studied the Rippey Main Post Office for possible discontinuance and are currently awaiting final determination. The Postal Service understands the extent to which local communities rely upon and appreciate our organization. Please be assured that district officials are devoting considerable attention and effort to help ensure that our customers continue to receive regular and effective service well into the future.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

Sheila T. Meyers
Manager, Government Liaison

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

X

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- 11, Minimum, no COLA)

\$ 33,168

Fringe benefits 33.5%

\$ 11,111

Rental costs, excluding utilities

\$ 19,200

Total annual costs

\$ 63,479

Less estimated cost of replacement service

- 9,772

Total annual savings

\$ 53,707

A one-time expense of \$ 3690 will be/was incurred for installation of CBUs and parcel lockers.

X

Is postmaster salary based on the minimum salary without COLA?

X

Does postmaster salary reflect the current office evaluation?

Section V

X

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

X

List other factors as appropriate.

X

Other factors when replacement service is a CPO.

Section VI

X

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

X

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Angie Green

6-29-2011

Investigative Coordinator

Date

Reviewed and Certified By:

WLP

9-14-11

District PO Review Coordinator

Date



06/28/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the RIPPEY Post Office
Docket No. 1379407

This is to advise you that on 07/08/2011, I will post for public comment a proposal to close the RIPPEY Post Office in Greene, Congressional District No. 04.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/29/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
RIPPEY Proposal
Docket No. 1379407 - 50235

Please post the enclosed proposal to close the RIPPEY Post Office in the lobby. The proposal must be posted in a prominent place from 07/08/2011 through close of business on 09/08/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

A handwritten signature in black ink, appearing to read "Karen Lenane".

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Docket: 1379407 - 50235
Item Nbr: 32
Page Nbr: 1

Date of Posting: 07/08/2011

Date of Removal: 09/08/2011



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Rippey Post Office:

The Postal Service is considering the close of the Rippey Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/08/2011 through 09/08/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Rippey Post Office and Grand Junction Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/08/2011

Date of Removal: 09/08/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE RIPPEY, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

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JEAN SUSNJAR
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CEDAR RAPIDS, IOWA 52406-9998



DOCKET NO.

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Date of Posting: 07/08/2011

Posting Round Date:



Date of Removal: 09/08/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

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1A



Date of Posting: 07/08/2011



Posting Round Date:

Date of Removal: 09/08/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1379407 - 50235

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on September 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Rippey Post Office, an EAS-11 level, provides service from 07:00 - 12:00 - 12:30 - 15:00 Monday - Friday, 08:00 - 11:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 79 post office box or general delivery customers and 144 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$27,387 (71 revenue units) in FY 2008; \$29,433 (77 revenue units) in FY 2009; and \$22,717 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 25, 2011, representatives from the Postal Service were available at Rippey Community Building to answer questions and provide information to customers. 59 customer(s) attended the meeting.

On May 10, 2011, 225 questionnaires were distributed to delivery customers of the Rippey Post Office. Questionnaires were also available over the counter for retail customers at the Rippey Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 14 unfavorable, and 42 expressed no opinion.

One congressional inquiry was received on June 08, 2011.

A petition supporting the retention of the Rippey Post Office was received on May 31, 2011, with 175 signatures. If this proposal is implemented, delivery and retail services will be provided by the Grand Junction Post Office, an EAS-13 level office. Window service hours at the Grand Junction Post Office are from 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30- 09:45 on Saturday. There are 70 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

5. **Concern:**

Customers inquired as to why the Postal Service was suffering from financial difficulty.

Response:

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

6. **Concern:**

Customers questioned if the rural carrier could handle the extra workload.

Response:

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee.

7. **Concern:**

Customers were concerned why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

8. **Concern:**

Customers were concerned about a possible address change.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses for customer on rural delivery.

10. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses who are on rural delivery.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

15. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

17. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern:**

A Customer asked, "Is Rippey losing 23 million dollars per day, if not, why close Rippey?"

Response:

The USPS is trying to act on what we can control. Although we may not be able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more efficient means, we will look into savings in that manner.

19. **Concern:**

Customer asked if all questionnaires are included in the study.

Response:

Yes.

20. **Concern:**

Customer asked if the USPS ever offers an early out, but that seems to be a catch 22 if retirement is part of the problem.

Response:

The USPS offers early retirement often. We need to match our workload (volume of mail) to work hours.

21. **Concern:**

Customer asked if they would be able to view everything in the proposal? They have to request this through consumer affairs?

Response:

The proposal is available for viewing and extra copies can be handed out at the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested through consumer affairs.

22. **Concern:**

Customer asked that in regards to money lost, could we raise the cost of stamps and keep the Post Office open.

Response:

The USPS has regulations that we must follow in order to request a stamp increase. We can not simply request a large stamp increase since we are losing money.

23. **Concern:**

Customer asked what the USPS will do with the building as the owner spent a lot of money on the Post Office to make it USPS compatible.

Response:

We will fulfill our lease obligation.

24. **Concern:**

Customer asked when schools merge and companies combine, do we see this happening?

Response:

The Post Office is looking for ways to be more efficient, it is not in conjunction with schools consolidating or companies combining, it is due to the ability to provide regular and effective service by an alternate means.

25. **Concern:**

Customer asked who would pay for the heat bill if this office closes?

Response:

However the lease is set now to pay the heat bill, it would continue through the duration of the lease as we would follow all lease obligations.

26. **Concern:**

Customer commented frustration with this process and wants to speak with the managers that made this decision.

Response:

I understand this is a very emotional time for the community of Rippey. The possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different form.

27. **Concern:**

Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jefferson, which route would get the additional for Rippey?

Response: The logistics of the route would be worked out if headquarter determines discontinuance is warranted for Rippey.

28. **Concern:** Customer commented they haven't had a raise in four years, who cares about them?

Response: Is there a specific Post Office concern I can address?

29. **Concern:** Customer commented they would rather have tax dollars go towards a government bailout than a loss in service.

Response: As I stated previously, we would still provide service to the community of Rippey, it would just be provided in the form of the rural carrier.

30. **Concern:** Customer commented we are a retirement community, we can't drive to get our mail.

Response: We would still provide service to the community of Rippey, it would just arrive in a different form. Mail would be delivered to cluster box units instead of PO boxes.

31. **Concern:** Customer expressed concern and asked which large offices were being looked into.

Response: Currently there are 6 stations or branches under study in the large cities. There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000.

32. **Concern:** Customer questioned the difference between USPS and the Postal Rate Commission.

Response: The USPS is a branch of the Federal Government that operates independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests.

33. **Concern:** Customer questioned whether the rural carriers felt comfortable with money and stamp stock in their vehicle.

Response: That is part of their job and they have been carrying stamp stock and money for years.

34. **Concern:** Customer stated she is under the impression the USPS does get tax dollars, wanted clarification.

Response: The USPS does not receive tax dollars. In years that we run in a deficit we get loans from the federal government.

35. **Concern:** Customer stated they wanted to know more about the appeal process and congressionals are included in the study. What can we do about those?

Response: An appeal may only be submitted if there is a determination to discontinue the Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community.

36. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

Response: Hours are determined by the workload at the post office.

37. **Concern:** Customer wanted clarification on the posting, how long, where, what would it say?

Response:

The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.

38. **Concern:**

Customer wanted to know if Administrative offices have been reduced?

Response:

Every office is being looked at during this time.

39. **Concern:**

Customer wanted to know if CBU's can be placed anywhere.

Response:

CBU's are placed on city property.

40. **Concern:**

Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand Junction?

Response:

The customer r address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the Postmaster in Dawson.

41. **Concern:**

Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas per week.

Response:

Yes.

42. **Concern:**

Customer wanted to know if Rippey closes, if the USPS could bring a PM in from another community for a couple hours a day.

Response:

No, we are looking at total discontinuance of the building, salary and all expenses with all services obtained through the rural carrier.

43. **Concern:**

Customer wanted to know if the USPS is trying to bust the unions, this is what happened with auto compaines.

Response:

I am under the impression that the auto companies were bailed out by the government.

44. **Concern:**

Customer wanted to know if they could get a copy of the proposal and study for the Rippey Post Office.

Response:

At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in the proposal, you need to request those through Consumer Affairs.

45. **Concern:**

Customer wanted to know if they write to consumer affairs is that the state or federal.

Response:

Consumer Affairs is through the Postal Service and it is our district office in Des Moines.

46. **Concern:**

Customer wanted to know the name of the vice president of retail and delivery in Washington DC.

Response:

His name is Dean Granholm.

47. **Concern:**

Customer wanted to know where Denny the OIC would be placed?

Response:

That is an internal process and would be determined at a later time.

48. **Concern:**

Customer wanted to know why another Postmaster was not hired when the last one retired 8 years ago.

Response:

There has been a hiring freeze.

49. **Concern:**

Customer wanted to know why can't we see if someone wants to come to Rippey.

- Response:** The Post Office is not accepting lateral moves during its restructuring process.
50. **Concern:** Customer was concerned about losing keys to the cluster box and how long they would need to wait to obtain new keys.
- Response:** The customer would be issued two keys with your cluster box. Grand Junction would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied.
51. **Concern:** Customer was concerned mail was returned as it arrived as 2E and he is not 2E.
- Response:** The customer will need to contact the sender to give them your correct mailing address.
52. **Concern:** Customer wondered if there was a Postmaster, would we be at this meeting tonight? Why can't we move a Postmaster here?
- Response:** If there were a Postmaster in Rippey, no we would not be here tonight. Does that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves.
53. **Concern:** Customers asked why the person who makes the final determination does not come to meetings.
- Response:** The person who makes the final determine reviews each case on a case by case basis. He is busy with his current position in Washington DC.
54. **Concern:** Customers asked why their Post Office was being discontinued while others such as Jamacia, Dana and Beaver were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
55. **Concern:** Customers commented that CBU's are only placed in trailer parks and since Rippey is not a trailer park, we as a community do not want them.
- Response:** CBU's are not only placed in trailer parks, but they are used in any new addition development throughout the United States.
56. **Concern:** Customers commented that this process of discontinuance would be more fair if it were based on population, instead of a political thing.
- Response:** Rippey fits the criteria for looking at offices for discontinuance. Could that criteria change in the future, yes it could.
57. **Concern:** Customers expressed a concern that they did not receive a survey in their PO Box. What can they do to obtain another?
- Response:** The OIC was asked if they were given to every po box and he stated yes, they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested.
58. **Concern:** Customers inquired when the Rippey Post Office would close.
- Response:** The time frame we are looking at is 6-9 months from the beginning to the end. The Rippey case study began about two months ago.
59. **Concern:** Customers questioned if Rippey could share a postmaster with another town.
- Response:** That is not something the Postal Service is currently looking into when effective and regular service can be obtained through the rural carrier.
60. **Concern:** Customers questioned if the study reflected our volume decline from customers using Fed Ex and UPC more?
- Response:** It is hard to determine an exact decrease in business. This study is based on the facts that we are able to determine.

61. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
62. **Concern:** Customers questioned what the Postmaster General does for the community and the issue of closing.
- Response:** I can not answer what he does for the community. The vice president of retail and delivery Dean Granholm determines whether there is justification for discontinuance.
63. **Concern:** Customers wanted copies of the notes from the community meeting.
- Response:** Customer concerns will be addressed in the proposal and become officially part of the study.
64. **Concern:** Customers wanted to know how many offices were being considered for closure.
- Response:** Currently we are looking at 82 offices in the Hawkeye District.
65. **Concern:** Customers wanted to know how much money will be saved by closing Rippey.
- Response:** Financial information either can be seen at the time of posting of the proposal or requested through the freedom of information act with our consumer affairs in Des Moines.
66. **Concern:** Customers wanted to know how we would release financial information.
- Response:** Certain financials will be made public in the proposal and study at the time of posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines.
67. **Concern:** Customers wanted to know if CBU's freeze up.
- Response:** I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska.
68. **Concern:** Customers wanted to know if delivery will reduce to five day and when.
- Response:** Right now we are mandated by congress to deliver mail 6 days per week. Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6.
69. **Concern:** Customers wanted to know if the USPS workforce has been reduced to meet our volume declines.
- Response:** Yes, at one time the USPS had almost 900,000 employees. We are now around 500,000. We are not hiring at this time. When someone retires, we do not replace that person.
70. **Concern:** Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?
- Response:** We have guidelines we must follow through the freedom of information act. Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that question.

71. **Concern:** Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail even if the retail counter closes.
- Response:** We will place that as a comment in the study, but the chances of that happening are slim as we would provide service to cluster box units.
72. **Concern:** Customers wanted to know if we still hold the lease through 2018 why would we still try to close the office?
- Response:** The discontinuance is based on providing regular and effective service more efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building.
73. **Concern:** Customers wanted to know the chances this will be approved.
- Response:** The chance is very high that discontinuance will be approved.
74. **Concern:** Customers wanted to know what other options they have besides CBU's?
- Response:** Curbside boxes are an option but they will not be placed at each house, they may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox.
75. **Concern:** Customers wanted to know what they could do to change the study to get a shared postmaster and share hours.
- Response:** Currently the proposal will not change, but you can make the suggestion to consumer affairs.
76. **Concern:** Customers wanted to know what time of day mail would be delivered.
- Response:** That is dependent on whether the rural carrier route would need to be adjusted. It would be close to the proximity of the day when he arrives now.
77. **Concern:** Customers wanted to know who decided to look at Rippey and why.
- Response:** A collective group of managers including the district manager, decided to look into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means.
78. **Concern:** Customers wanted to know who pays for the studies of these offices.
- Response:** The USPS does internal studies with employees that are working in other departments as well as postal review.
79. **Concern:** Customers wanted to know whom they could write to regarding sharing a post office and Postmaster.
- Response:** The customer can express any concerns through our Consumer Affairs Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting.
80. **Concern:** Customers were concerned about a possible address change to a different community.
- Response:** If the Rippey Post Office would be discontinued, Rippey customers would retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
81. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

82. **Concern:**

Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the community?

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form.

83. **Concern:**

Customers were concerned as to what the Post Office will do with the lease, it is a fixed lease until 2018.

Response:

We will fulfil our obligation to the lease, perhaps try to sublease if there is indeed an discontinuance.

84. **Concern:**

Customers were concerned how they could obtain re-delivery on packages that were previously attempted.

Response:

The customer could simply call the administrative Post Office, Grand Junction and request re-delivery at your convenience.

85. **Concern:**

Customers were concerned why the USPS does not charge for Priority boxes.

Response:

It is a convenient method for customers to send a package through the USPS, thus generating business. A win win situation.

86. **Concern:**

State Representative stated that they are looking for innovative idea's, so why not share a PM and work in two offices.

Response:

The USPS is looking for the most efficient way to provide effective and regular service. Rural carrier delivery provides this in the most cost effective manner.

87. **Concern:**

Where would the CBU's be located in town?

Response:

We would contact the Mayor to ask if the city has property that would be suitable to hold the CBU's, is a safe and convenient location.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Ripsey is an incorporated community located in Greene County. The community is administered politically by Mayor and council. Police protection is provided by the Greene County Sheriff. Fire protection is provided by the Ripsey. The community is comprised of Combination, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Methodist Church, stan kiner mechanical, jerry groves garst seed, ripsey ladies aid, ripsey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of ripsey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, ripsey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, ripsey lion's club ripsey fire dept. friends of ripsey, ripsey senior citizen home, perry construction, dennhardt construction. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ripsey Post Office will be available at the Grand Junction Post Office. Government forms normally provided by the Post Office will also be available at the Grand Junction Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the Post Office. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. |
| 2. Concern: | Customers were concerned about loss of employment in the community. |
| Response: | The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. |
| 3. Concern: | Customers were concerned about the delivery of their medicine through the mail. |
| Response: | The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions. |
| 4. Concern: | Customers were concerned about the loss of a gathering place and an information center. |

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern:**

Customer asked if the proposal is sent to the owner.

Response:

No, the owner would need to look at the posting and request a copy of the proposal from the Grand Junction or Rippey Post Office.

6. **Concern:**

Customers asked the state representative what he could do about the closings throughout the state?

Response:

He stated a collective group form ideas to solutions to reduce closings and consider consolidating offices and sharing a postmaster.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 53,707 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 63,479
Less Annual Cost of Replacement Service	<u>- \$ 9,772</u>
Total Annual Savings	<u>\$ 53,707</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster retired on September 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rippey Post Office provided delivery and retail service to 79 PO Box or general delivery customers and 144 delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

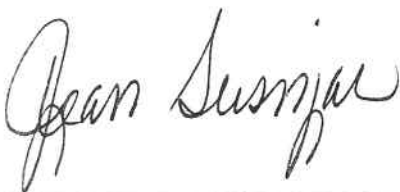
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$53,707 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rippey Post Office and Grand Junction Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JEAN SUSNJAR
Manager, Post Office Operations

07/08/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the RIPPEY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



09/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/08/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Karen Lenane", written in a cursive style.

KAREN LENANE
Post Office Review Coordinator
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: GREENE
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 09/14/2011
Fax No: (319) 399-5502

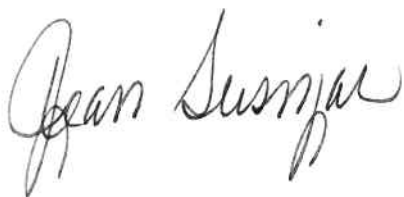
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 09/08/2011

Postal Customers of the Rippey Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Rippey Post Office, which was posted 07/08/2011 through 09/08/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Rippey Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, reading "Jean Susnjar". The signature is written in dark ink and is positioned above the printed name and address.

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



09/14/2011

MEMO TO THE RECORD

SUBJECT: RIPPEY
Docket Number 1379407 - 50235

The proposal to consolidate the RIPPEY was posted with an "Invitation for Comments," at the RIPPEY from 07/08/2011 through 09/08/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District



A. Office

Name: RIPPEY State: IA Zip Code: 50235
Area: WESTERN District: HAWKEYE PFC
Congressional District: 04 County: GREENE
EAS Grade: 11 Finance Number: 187713
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 09/14/2011
Fax No: (319) 399-5502

DOCKET NO 1379407-50235
ITEM NO 41
PAGE 1

Date of Posting: 07/08/2011

Posting Round Date:

Date of Removal: 09/08/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1379407 - 50235

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on September 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Rippey Post Office, an EAS-11 level, provides service from 07:00 - 12:00 - 12:30 - 15:00 Monday - Friday , 08:00 - 11:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 79 post office box or general delivery customers and 144 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$27,387 (71 revenue units) in FY 2008; \$29,433 (77 revenue units) in FY 2009; and \$22,717 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 25, 2011, representatives from the Postal Service were available at Rippey Community Building to answer questions and provide information to customers. 59 customer(s) attended the meeting.

On May 10, 2011, 225 questionnaires were distributed to delivery customers of the Rippey Post Office. Questionnaires were also available over the counter for retail customers at the Rippey Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 14 unfavorable, and 43 expressed no opinion.

One congressional inquiry was received on June 08, 2011.

A petition supporting the retention of the Rippey Post Office was received on May 31, 2011, with 175 signatures. If this proposal is implemented, delivery and retail services will be provided by the Grand Junction Post Office, an EAS-13 level office. Window service hours at the Grand Junction Post Office are from 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30- 09:45 on Saturday. There are 70 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

5. **Concern:**

Customers inquired as to why the Postal Service was suffering from financial difficulty.

Response:

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

6. **Concern:**

Customers questioned if the rural carrier could handle the extra workload.

Response:

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee.

7. **Concern:**

Customers were concerned why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

8. **Concern:**

Customers were concerned about a possible address change.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses for customer on rural delivery.

10. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses who are on rural delivery.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

15. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

17. **Concern:** Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern:**

A Customer asked, "Is Rippey losing 23 million dollars per day, if not, why close Rippey?"

Response:

The USPS is trying to act on what we can control. Although we may not be able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more efficient means, we will look into savings in that manner.

19. **Concern:**

Customer asked if all questionnaires are included in the study.

Response:

Yes.

20. **Concern:**

Customer asked if the USPS ever offers an early out, but that seems to be a catch 22 if retirement is part of the problem.

Response:

The USPS offers early retirement often. We need to match our workload (volume of mail) to work hours.

21. **Concern:**

Customer asked if they would be able to view everything in the proposal? They have to request this through consumer affairs?

Response:

The proposal is available for viewing and extra copies can be handed out at the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested through consumer affairs.

22. **Concern:**

Customer asked that in regards to money lost, could we raise the cost of stamps and keep the Post Office open.

Response:

The USPS has regulations that we must follow in order to request a stamp increase. We can not simply request a large stamp increase since we are losing money.

23. **Concern:**

Customer asked what the USPS will do with the building as the owner spent a lot of money on the Post Office to make it USPS compatible.

Response:

We will fulfill our lease obligation.

24. **Concern:**

Customer asked when schools merge and companies combine, do we see this happening?

Response:

The Post Office is looking for ways to be more efficient, it is not in conjunction with schools consolidating or companies combining, it is due to the ability to provide regular and effective service by an alternate means.

25. **Concern:**

Customer asked who would pay for the heat bill if this office closes?

Response:

However the lease is set now to pay the heat bill, it would continue through the duration of the lease as we would follow all lease obligations.

26. **Concern:**

Customer commented frustration with this process and wants to speak with the managers that made this decision.

Response:

I understand this is a very emotional time for the community of Rippey. The possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different form.

27. **Concern:**

Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jefferson, which route would get the additional for Rippey?

Response: The logistics of the route would be worked out if headquarter determines discontinuance is warranted for Rippey.

28. **Concern:** Customer commented they haven't had a raise in four years, who cares about them?

Response: Is there a specific Post Office concern I can address?

29. **Concern:** Customer commented they would rather have tax dollars go towards a government bailout than a loss in service.

Response: As I stated previously, we would still provide service to the community of Rippey, it would just be provided in the form of the rural carrier.

30. **Concern:** Customer commented we are a retirement community, we can't drive to get our mail.

Response: We would still provide service to the community of Rippey, it would just arrive in a different form. Mail would be delivered to cluster box units instead of PO boxes.

31. **Concern:** Customer expressed concern and asked which large offices were being looked into.

Response: Currently there are 6 stations or branches under study in the large cities. There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000.

32. **Concern:** Customer questioned the difference between USPS and the Postal Rate Commission.

Response: The USPS is a branch of the Federal Government that operates independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests.

33. **Concern:** Customer questioned whether the rural carriers felt comfortable with money and stamp stock in their vehicle.

Response: That is part of their job and they have been carrying stamp stock and money for years.

34. **Concern:** Customer stated she is under the impression the USPS does get tax dollars, wanted clarification.

Response: The USPS does not receive tax dollars. In years that we run in a deficit we get loans from the federal government.

35. **Concern:** Customer stated they wanted to know more about the appeal process and congressionals are included in the study. What can we do about those?

Response: An appeal may only be submitted if there is a determination to discontinue the Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community.

36. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

Response: Hours are determined by the workload at the post office.

37. **Concern:** Customer wanted clarification on the posting, how long, where, what would it say?

Response:

The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.

38. **Concern:** Customer wanted to know if Administrative offices have been reduced?

Response: Every office is being looked at during this time.

39. **Concern:** Customer wanted to know if CBU's can be placed anywhere.

Response: CBU's are placed on city property.

40. **Concern:** Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand Junction?

Response: The customer r address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the Postmaster in Dawson.

41. **Concern:** Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas per week.

Response: Yes.

42. **Concern:** Customer wanted to know if Rippey closes, if the USPS could bring a PM in from another community for a couple hours a day.

Response: No, we are looking at total discontinuance of the building, salary and all expenses with all services obtained through the rural carrier.

43. **Concern:** Customer wanted to know if the USPS is trying to bust the unions, this is what happened with auto compaines.

Response: I am under the impression that the auto companies were bailed out by the government.

44. **Concern:** Customer wanted to know if they could get a copy of the proposal and study for the Rippey Post Office.

Response: At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in the proposal, you need to request those through Consumer Affairs.

45. **Concern:** Customer wanted to know if they write to consumer affairs is that the state or federal.

Response: Consumer Affairs is through the Postal Service and it is our district office in Des Moines.

46. **Concern:** Customer wanted to know the name of the vice president of retail and delivery in Washington DC.

Response: His name is Dean Granholm.

47. **Concern:** Customer wanted to know where Denny the OIC would be placed?

Response: That is an internal process and would be determined at a later time.

48. **Concern:** Customer wanted to know why another Postmaster was not hired when the last one retired 8 years ago.

Response: There has been a hiring freeze.

49. **Concern:** Customer wanted to know why can't we see if someone wants to come to Rippey.

- Response:** The Post Office is not accepting lateral moves during its restructuring process.
50. **Concern:** Customer was concerned about losing keys to the cluster box and how long they would need to wait to obtain new keys.
- Response:** The customer would be issued two keys with your cluster box. Grand Junction would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied.
51. **Concern:** Customer was concerned mail was returned as it arrived as 2E and he is not 2E.
- Response:** The customer will need to contact the sender to give them your correct mailing address.
52. **Concern:** Customer wondered if there was a Postmaster, would we be at this meeting tonight? Why can't we move a Postmaster here?
- Response:** If there were a Postmaster in Rippey, no we would not be here tonight. Does that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves.
53. **Concern:** Customers asked why the person who makes the final determination does not come to meetings.
- Response:** The person who makes the final determine reviews each case on a case by case basis. He is busy with his current position in Washington DC.
54. **Concern:** Customers asked why their Post Office was being discontinued while others such as Jamacia, Dana and Beaver were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
55. **Concern:** Customers commented that CBU's are only placed in trailer parks and since Rippey is not a trailer park, we as a community do not want them.
- Response:** CBU's are not only placed in trailer parks, but they are used in any new addition development throughout the United States.
56. **Concern:** Customers commented that this process of discontinuance would be more fair if it were based on population, instead of a political thing.
- Response:** Rippey fits the criteria for looking at offices for discontinuance. Could that criteria change in the future, yes it could.
57. **Concern:** Customers expressed a concern that they did not receive a survey in their PO Box. What can they do to obtain another?
- Response:** The OIC was asked if they were given to every po box and he stated yes, they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested.
58. **Concern:** Customers inquired when the Rippey Post Office would close.
- Response:** The time frame we are looking at is 6-9 months from the beginning to the end. The Rippey case study began about two months ago.
59. **Concern:** Customers questioned if Rippey could share a postmaster with another town.
- Response:** That is not something the Postal Service is currently looking into when effective and regular service can be obtained through the rural carrier.
60. **Concern:** Customers questioned if the study reflected our volume decline from customers using Fed Ex and UPC more?
- Response:** It is hard to determine an exact decrease in business. This study is based on the facts that we are able to determine.

61. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
62. **Concern:** Customers questioned what the Postmaster General does for the community and the issue of closing.
- Response:** I can not answer what he does for the community. The vice president of retail and delivery Dean Granholm determines whether there is justification for discontinuance.
63. **Concern:** Customers wanted copies of the notes from the community meeting.
- Response:** Customer concerns will be addressed in the proposal and become officially part of the study.
64. **Concern:** Customers wanted to know how many offices were being considered for closure.
- Response:** Currently we are looking at 82 offices in the Hawkeye District.
65. **Concern:** Customers wanted to know how much money will be saved by closing Rippey.
- Response:** Financial information either can be seen at the time of posting of the proposal or requested through the freedom of information act with our consumer affairs in Des Moines.
66. **Concern:** Customers wanted to know how we would release financial information.
- Response:** Certain financials will be made public in the proposal and study at the time of posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines.
67. **Concern:** Customers wanted to know if CBU's freeze up.
- Response:** I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska.
68. **Concern:** Customers wanted to know if delivery will reduce to five day and when.
- Response:** Right now we are mandated by congress to deliver mail 6 days per week. Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6.
69. **Concern:** Customers wanted to know if the USPS workforce has been reduced to meet our volume declines.
- Response:** Yes, at one time the USPS had almost 900,000 employees. We are now around 500,000. We are not hiring at this time. When someone retires, we do not replace that person.
70. **Concern:** Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?
- Response:** We have guidelines we must follow through the freedom of information act. Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that question.

71. **Concern:** Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail even if the retail counter closes.
- Response:** We will place that as a comment in the study, but the chances of that happening are slim as we would provide service to cluster box units.
72. **Concern:** Customers wanted to know if we still hold the lease through 2018 why would we still try to close the office?
- Response:** The discontinuance is based on providing regular and effective service more efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building.
73. **Concern:** Customers wanted to know the chances this will be approved.
- Response:** The chance is very high that discontinuance will be approved.
74. **Concern:** Customers wanted to know what other options they have besides CBU's?
- Response:** Curbside boxes are an option but they will not be placed at each house, they may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox.
75. **Concern:** Customers wanted to know what they could do to change the study to get a shared postmaster and share hours.
- Response:** Currently the proposal will not change, but you can make the suggestion to consumer affairs.
76. **Concern:** Customers wanted to know what time of day mail would be delivered.
- Response:** That is dependent on whether the rural carrier route would need to be adjusted. It would be close to the proximity of the day when he arrives now.
77. **Concern:** Customers wanted to know who decided to look at Rippey and why.
- Response:** A collective group of managers including the district manager, decided to look into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means.
78. **Concern:** Customers wanted to know who pays for the studies of these offices.
- Response:** The USPS does internal studies with employees that are working in other departments as well as postal review.
79. **Concern:** Customers wanted to know whom they could write to regarding sharing a post office and Postmaster.
- Response:** The customer can express any concerns through our Consumer Affairs Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting.
80. **Concern:** Customers were concerned about a possible address change to a different community.
- Response:** If the Rippey Post Office would be discontinued, Rippey customers would retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
81. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

82. **Concern:**

Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the community?

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form.

83. **Concern:**

Customers were concerned as to what the Post Office will do with the lease, it is a fixed lease until 2018.

Response:

We will fulfil our obligation to the lease, perhaps try to sublease if there is indeed an discontinuance.

84. **Concern:**

Customers were concerned how they could obtain re-delivery on packages that were previously attempted.

Response:

The customer could simply call the administrative Post Office, Grand Junction and request re-delivery at your convenience.

85. **Concern:**

Customers were concerned why the USPS does not charge for Priority boxes.

Response:

It is a convenient method for customers to send a package through the USPS, thus generating business. A win win situation.

86. **Concern:**

State Representative stated that they are looking for innovative idea's, so why not share a PM and work in two offices.

Response:

The USPS is looking for the most efficient way to provide effective and regular service. Rural carrier delivery provides this in the most cost effective manner.

87. **Concern:**

Where would the CBU's be located in town?

Response:

We would contact the Mayor to ask if the city has property that would be suitable to hold the CBU's, is a safe and convenient location.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Ripsey is an incorporated community located in GREENE County. The community is administered politically by Mayor and council. Police protection is provided by the Greene County Sheriff. Fire protection is provided by the Ripsey. The community is comprised of Combination, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Methodist Church, stan kiner mechanical, jerry groves garst seed, ripsey ladies aid, ripsey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of ripsey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, ripsey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, ripsey lion's club ripsey fire dept. friends of ripsey, ripsey senior citizen home, perry construction, dennhardt construction. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ripsey Post Office will be available at the Grand Junction Post Office. Government forms normally provided by the Post Office will also be available at the Grand Junction Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the Post Office. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. |
| 2. Concern: | Customers were concerned about loss of employment in the community. |
| Response: | The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. |
| 3. Concern: | Customers were concerned about the delivery of their medicine through the mail. |
| Response: | The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions. |
| 4. Concern: | Customers were concerned about the loss of a gathering place and an information center. |

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern:**

Customer asked if the proposal is sent to the owner.

Response:

No, the owner would need to look at the posting and request a copy of the proposal from the Grand Junction or Rippey Post Office.

6. **Concern:**

Customers asked the state representative what he could do about the closings throughout the state?

Response:

He stated a collective group form ideas to solutions to reduce closings and consider consolidating offices and sharing a postmaster.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 53,707 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 63,479
Less Annual Cost of Replacement Service	<u>- \$ 9,772</u>
Total Annual Savings	<u>\$ 53,707</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster retired on September 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rippey Post Office provided delivery and retail service to 79 PO Box or general delivery customers and 144 delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

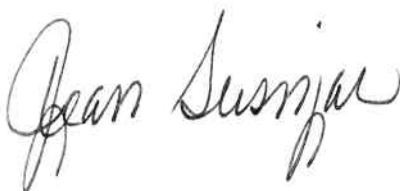
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$53,707 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Grand Junction Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JEAN SUSNJAR
Manager, Post Office Operations

07/08/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/02/2011																								
2. Post Office Name RIPPEY		3. State and ZIP + 4 Code IA, 50235-5000																										
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County GREENE	7. Congressional District 04																									
8. Reason for Proposal to Discontinue Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 09/03/2003 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-0 No of Career-1 No of Non-Career-0		a. Time M-F 07:00 - 12:00 - 12:30 - 15:00 Sat 08:00 - 11:00 Total Window Hours Per Week a. Lobby Time M-F 24 hours Sat 24 hours 40.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 79 c. City Delivery 0 d. Rural Delivery 144 e. Highway Contract Route Box 0 f. Total 223 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 17.20		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>584</td><td>94</td></tr> <tr><td>b. Newspaper</td><td>214</td><td>6</td></tr> <tr><td>c. Parcel</td><td>14</td><td>2</td></tr> <tr><td>d. Other</td><td>61</td><td>0</td></tr> <tr><td>e. Total</td><td>873</td><td>102</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	584	94	b. Newspaper	214	6	c. Parcel	14	2	d. Other	61	0	e. Total	873	102	f. No. of Postage Meters		0	g. No. of Permits		0
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g. No. of Permits		0																										
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2008		\$ 27,387	\$ 33168	\$11,111																								
2009		\$ 29,433																										
2010		\$ 22,717																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 05/31/2018 Annual Lease \$ 19200 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 1 Methodist Church		19. Administrative/Emanating Office (Proposed): Name GRAND JUNCTION EAS Level 13 Miles Away 8.0 Window Service Hours M-F 08:30-11:30 SAT 08:30-09:45 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 70																										
18. Businesses in Service Area: No: 26 stan kiner mechanical, jerry groves garst seed, rippey ladies aid, rippey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of rippey, washington township trustees, millard chiropractic,jay's body shop, rolling hills bank, people's bank,rippey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store,rippey lion's club rippey fire dept, friends of rippey, rippey senior citizen home, perry construction, dennhardt construction.		20. Nearest Post Office (if different from above): Name GRAND JUNCTION EAS Level 13 Miles Away 8.0 Window Service Hours M-F 08:30-11:30 SAT 08:30-09:45 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 70																										
21. Prepared by																												
Printed Name and Title ANGIE GREEN		Signature ANGIE GREEN		Telephone No. AC () (319) 399-2902																								
PO Discontinuance Coordinator Name KAREN LENANE		Location CEDAR RAPIDS, IOWA																										



09/14/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
RIPPEY
Docket Number 1379407 - 50235

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Gail M. Hendrix".

GAIL HENDRIX
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: RIPPEY, IA, 50235-5000

EAS Level: 11

District: HAWKEYE PFC

County: GREENE

Congressional District: 04

Proposal: ☒ Close ☐ Consolidate

Reason For Proposed: retired

Alternate Service Proposed: Rural Route Service

Customers Affected:

Post Office Box: 79

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 79

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
09/03/2003	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 1 Noncareer: 0 Other Employees: 1
04/09/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 225 Number Returned: 65
05/10/2011	Analysis: Favorable 8 Unfavorable 14 No Opinion 43
05/31/2011	Petition received. Number of signatures: 175
	Concerns expressed:
06/08/2011	Congressional inquiry received: Yes
	Concerns expressed:
06/28/2011	Proposal and checklist sent to district for review.
06/28/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/28/2011	Proposal and invitation for comments posted and round-dated.
09/14/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received.
	Concerns expressed:
05/02/2011	Updated PS Form 4920 completed (if necessary).
09/20/2011	Certification of the official record.
09/20/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
09/26/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
10/20/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE
Name/Title

KAREN LENANE
District Post Office Review Coordinator

(319) 399-2902
Telephone Number

(319) 399-2902
Telephone Number



09/20/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Rippey Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Jean Susnjar Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "W. J. Herrmann".

WILLIAM HERRMANN
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1379407.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the RIPPEY was received by 09/26/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO 1379407-50235
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PAGE 1

Date of Posting: 10/20/2011

Date of Removal: 11/21/2011

FINAL DETERMINATION TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on September 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Rippey Post Office, an EAS-11 level, provides service from 07:00 - 12:00 - 12:30 - 15:00 Monday - Friday, 08:00 - 11:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 79 post office box or general delivery customers and 144 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$27,387 (71 revenue units) in FY 2008; \$29,433 (77 revenue units) in FY 2009; and \$22,717 (59 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 25, 2011, representatives from the Postal Service were available at Rippey Community Building to answer questions and provide information to customers. 59 customer(s) attended the meeting.

On May 10, 2011, 225 questionnaires were distributed to delivery customers of the Rippey Post Office. Questionnaires were also available over the counter for retail customers at the Rippey Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 14 unfavorable, and 43 expressed no opinion.

One congressional inquiry was received on June 08, 2011.

A petition supporting the retention of the Rippey Post Office was received on May 31, 2011, with 175 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Grand Junction Post Office, an EAS-13 level office. Window service hours at the Grand Junction Post Office are from 08:30-11:30 13:00-16:15, Monday through Friday, and 08:30- 09:45 on Saturday. There are 70 post office boxes available.

The proposal to close the Rippey Post Office was posted with an invitation for comment at the Rippey Post Office and Grand Junction Post Office from July 08, 2011 to September 08, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. There would be no delay in delivery to a rural mailbox versus a PO box. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

5. **Concern:**

Customers inquired as to why the Postal Service was suffering from financial difficulty.

Response:

The Postal Service is suffering from a loss of revenue that has been created by a loss of volumes. There have been major drops in first class mail due to customers switching to electronic means of communication. Mailers of bulk mailings have lowered the volume of their mailings to cut cost in response to the declining economy.

6. **Concern:**

Customers questioned if the rural carrier could handle the extra workload.

Response:

Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee.

7. **Concern:**

Customers were concerned why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

8. **Concern:**

Customers were concerned about a possible address change.

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses for customer on rural delivery.

10. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses who are on rural delivery.

11. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. **Concern:**

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

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earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
14. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
15. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
- PURCHASING STAMPS BY MAIL**
- The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
- PURCHASING POSTAL MONEY ORDERS**
- Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
- SPECIAL SERVICES**
- Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.
- HOLDING MAIL**
- Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
16. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
17. **Concern:** Customers were concerned about senior citizens.

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Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. Concern:

A Customer asked, "Is Rippey losing 23 million dollars per day, if not, why close Rippey?"

Response:

The USPS is trying to act on what we can control. Although we may not be able to control pre-funding and going from 6 day delivery to 5, we can control services. If we can provide service through a rural carrier in an alternate, more efficient means, we will look into savings in that manner.

19. Concern:

Customer asked if all questionnaires are included in the study.

Response:

Yes.

20. Concern:

Customer asked if the USPS ever offers an early out, but that seems to be a catch 22 if retirement is part of the problem.

Response:

The USPS offers early retirement often. We need to match our workload (volume of mail) to work hours.

21. Concern:

Customer asked if they would be able to view everything in the proposal? They have to request this through consumer affairs?

Response:

The proposal is available for viewing and extra copies can be handed out at the time it is posted for 60 days. The "study" is a larger packet involving more information. Any information in the "study" would need to be requested through consumer affairs.

22. Concern:

Customer asked that in regards to money lost, could we raise the cost of stamps and keep the Post Office open.

Response:

The USPS has regulations that we must follow in order to request a stamp increase. We can not simply request a large stamp increase since we are losing money.

23. Concern:

Customer asked what the USPS will do with the building as the owner spent a lot of money on the Post Office to make it USPS compatible.

Response:

We will fulfill our lease obligation.

24. Concern:

Customer asked when schools merge and companies combine, do we see this happening?

Response:

The Post Office is looking for ways to be more efficient, it is not in conjunction with schools consolidating or companies combining, it is due to the ability to provide regular and effective service by an alternate means.

25. Concern:

Customer asked who would pay for the heat bill if this office closes?

Response:

However the lease is set now to pay the heat bill, it would continue through the duration of the lease as we would follow all lease obligations.

26. Concern:

Customer commented frustration with this process and wants to speak with the managers that made this decision.

Response:

I understand this is a very emotional time for the community of Rippey. The possible loss of a Post Office retail outlet is never easy to accept. Please know that the USPS is not leaving, we would just provide service in a different form.

27. Concern:

Customer commented that Rippey is served by two different carriers, one from Grand Junction and one from Jeffereson, which route would get the additional for Rippey?

Response: The logistics of the route would be worked out if headquarter determines discontinuance is warranted for Rippey.

28. **Concern:** Customer commented they haven't had a raise in four years, who cares about them?

Response: Is there a specific Post Office concern I can address?

29. **Concern:** Customer commented they would rather have tax dollars go towards a government bailout than a loss in service.

Response: As I stated previously, we would still provide service to the community of Rippey, it would just be provided in the form of the rural carrier.

30. **Concern:** Customer commented we are a retirement community, we can't drive to get our mail.

Response: We would still provide service to the community of Rippey, it would just arrive in a different form. Mail would be delivered to cluster box units instead of PO boxes.

31. **Concern:** Customer expressed concern and asked which large offices were being looked into.

Response: Currently there are 6 stations or branches under study in the large cities. There are two in Sioux City, two in Des Moines, one in Iowa City and Evansdale a town with a population of 5,000.

32. **Concern:** Customer questioned the difference between USPS and the Postal Rate Commission.

Response: The USPS is a branch of the Federal Government that operates independently. The US Postal Rate Commission is a group of Federal employees that overlook our operation, to observe the USPS adheres to all rules. They also approve rate requests.

33. **Concern:** Customer questioned whether the rural carriers felt comfortable with money and stamp stock in their vehicle.

Response: That is part of their job and they have been carrying stamp stock and money for years.

34. **Concern:** Customer stated she is under the impression the USPS does get tax dollars, wanted clarification.

Response: The USPS does not receive tax dollars. In years that we run in a deficit we get loans from the federal government.

35. **Concern:** Customer stated they wanted to know more about the appeal process and congressionals are included in the study. What can we do about those?

Response: An appeal may only be submitted if there is a determination to discontinue the Rippey Post Office. This would be made public by a final determination that is posted in the Rippey Post Office for 30 days. The appeal information is included in the final determination. Congressionals would need to be advanced through the community.

36. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

Response: Hours are determined by the workload at the post office.

37. **Concern:** Customer wanted clarification on the posting, how long, where, what would it say?

Response:

The posting of the proposal will be the next step. It will be posted on the bulletin board in Rippey and Grand Junction for 60 days. During this time, customers have a chance to submit comments, view the study, and request a copy of the proposal. The proposal is an approximate 10 page document that includes the recommendation to close the retail counter and provide service through the rural carrier. After the 60 days the study is sent to Head Quarters in Washington DC where a determination is made if discontinuance is justified through the Vice President of Retail Dean Granholm.

38. Concern:

Customer wanted to know if Administrative offices have been reduced?

Response:

Every office is being looked at during this time.

39. Concern:

Customer wanted to know if CBU's can be placed anywhere.

Response:

CBU's are placed on city property.

40. Concern:

Customer wanted to know if delivery and address would still be Rippey? They live one mile from Dawson, can I get delivery from Dawson instead of Grand Junction?

Response:

The customer r address would still remain Rippey IA 50235. If you would prefer to get delivery out of Dawson, you would need to speak with the Postmaster in Dawson.

41. Concern:

Customer wanted to know if it is mandated that the USPS deliver mail 6 dyas per week.

Response:

Yes.

42. Concern:

Customer wanted to know if Rippey closes, if the USPS could bring a PM in from another community for a couple hours a day.

Response:

No, we are looking at total discontinuance of the building, salary and all expenses with all services obtained through the rural carrier.

43. Concern:

Customer wanted to know if the USPS is trying to bust the unions, this is what happened with auto compaines.

Response:

I am under the impression that the auto companies were bailed out by the government.

44. Concern:

Customer wanted to know if they could get a copy of the proposal and study for the Rippey Post Office.

Response:

At the time of posting, extra copies of the proposal are available if requested. The study can be viewed, if you want specific parts of the study that are not in the proposal, you need to request those through Consumer Affairs.

45. Concern:

Customer wanted to know if they write to consumer affairs is that the state or federal.

Response:

Consumer Affairs is through the Postal Service and it is our district office in Des Moines.

46. Concern:

Customer wanted to know the name of the vice president of retail and delivery in Washington DC.

Response:

His name is Dean Granholm.

47. Concern:

Customer wanted to know where Denny the OIC would be placed?

Response:

That is an internal process and would be determined at a later time.

48. Concern:

Customer wanted to know why another Postmaster was not hired when the last one retired 8 years ago.

Response:

There has been a hiring freeze.

49. Concern:

Customer wanted to know why can't we see if someone wants to come to Rippey.

- Response:** The Post Office is not accepting lateral moves during its restructuring process.
50. **Concern:** Customer was concerned about losing keys to the cluster box and how long they would need to wait to obtain new keys.
- Response:** The customer would be issued two keys with your cluster box. Grand Junction would hold the last key. You may make as many duplicate copies of these keys as you wish. If you lose all the keys, a \$40 change lock fee is applied.
51. **Concern:** Customer was concerned mail was returned as it arrived as 2E and he is not 2E.
- Response:** The customer will need to contact the sender to give them your correct mailing address.
52. **Concern:** Customer wondered if there was a Postmaster, would we be at this meeting tonight? Why can't we move a Postmaster here?
- Response:** If there were a Postmaster in Rippey, no we would not be here tonight. Does that mean we wouldn't be here in the future? Who's to say, it could still be a possibility. As far as moving a Postmaster here to Rippey, we are currently not hiring and not accepting lateral moves.
53. **Concern:** Customers asked why the person who makes the final determination does not come to meetings.
- Response:** The person who makes the final determine reviews each case on a case by case basis. He is busy with his current position in Washington DC.
54. **Concern:** Customers asked why their Post Office was being discontinued while others such as Jamacia, Dana and Beaver were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
55. **Concern:** Customers commented that CBU's are only placed in trailer parks and since Rippey is not a trailer park, we as a community do not want them.
- Response:** CBU's are not only placed in trailer parks, but they are used in any new addition development throughout the United States.
56. **Concern:** Customers commented that this process of discontinuance would be more fair if it were based on population, instead of a political thing.
- Response:** Rippey fits the criteria for looking at offices for discontinuance. Could that criteria change in the future, yes it could.
57. **Concern:** Customers expressed a concern that they did not receive a survey in their PO Box. What can they do to obtain another?
- Response:** The OIC was asked if they were given to every po box and he stated yes, they were. He saw many questionnaires in the recycling bin at the end of each day. The mayor volunteered to duplicate surveys at his shop after the meeting and hand them out to anyone interested.
58. **Concern:** Customers inquired when the Rippey Post Office would close.
- Response:** The time frame we are looking at is 6-9 months from the beginning to the end. The Rippey case study began about two months ago.
59. **Concern:** Customers questioned if Rippey could share a postmaster with another town.
- Response:** That is not something the Postal Service is currently looking into when effective and regular service can be obtained through the rural carrier.
60. **Concern:** Customers questioned if the study reflected our volume decline from customers using Fed Ex and UPC more?
- Response:** It is hard to determine an exact decrease in business. This study is based on the facts that we are able to determine.

61. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
62. **Concern:** Customers questioned what the Postmaster General does for the community and the issue of closing.
- Response:** I can not answer what he does for the community. The vice president of retail and delivery Dean Granholm determines whether there is justification for discontinuance.
63. **Concern:** Customers wanted copies of the notes from the community meeting.
- Response:** Customer concerns will be addressed in the proposal and become officially part of the study.
64. **Concern:** Customers wanted to know how many offices were being considered for closure.
- Response:** Currently we are looking at 82 offices in the Hawkeye District.
65. **Concern:** Customers wanted to know how much money will be saved by closing Rippey.
- Response:** Financial information either can be seen at the time of posting of the proposal or requested through the freedom of information act with our consumer affairs in Des Moines.
66. **Concern:** Customers wanted to know how we would release financial information.
- Response:** Certain financials will be made public in the proposal and study at the time of posting. If you want to request copies, the proposal can be handed out at the time of posting but copies of other financial records would need to be requested by Freedom of Information act through the USPS Consumer Affairs in Des Moines.
67. **Concern:** Customers wanted to know if CBU's freeze up.
- Response:** I will not lie to you and tell you the CBU's are completely weather proof. The truth of the matter is that we live in Iowa and our winters can be brutal. Freezing locks occur less frequently when the location of the placement is highly considered. I would not have them facing the north or the west. The CBU's are used in all parts of the United States, including Alaska.
68. **Concern:** Customers wanted to know if delivery will reduce to five day and when.
- Response:** Right now we are mandated by congress to deliver mail 6 days per week. Until Congress approves our request to only deliver 5 days a week, we will stay delivering with 6.
69. **Concern:** Customers wanted to know if the USPS workforce has been reduced to meet our volume declines.
- Response:** Yes, at one time the USPS had almost 900,000 employees. We are now around 500,000. We are not hiring at this time. When someone retires, we do not replace that person.
70. **Concern:** Customers wanted to know if there is a way they can request copies of the entire package? Would there be a cost associated with copies?
- Response:** We have guidelines we must follow through the freedom of information act. Some things may be released and others may not. That is why it must be requested through Consumer Affairs, they follow that act and can answer that question.

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GE

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71. **Concern:** Customers wanted to know if we could use the Post Office box section of the building and at least keep that area open until the lease is up to access mail even if the retail counter closes.
- Response:** We will place that as a comment in the study, but the chances of that happening are slim as we would provide service to cluster box units.
72. **Concern:** Customers wanted to know if we still hold the lease through 2018 why would we still try to close the office?
- Response:** The discontinuance is based on providing regular and effective service more efficiently. Even if we are paying for a lease, we are saving on reduced utilities and salary. We also have the option of subleasing the building.
73. **Concern:** Customers wanted to know the chances this will be approved.
- Response:** The chance is very high that discontinuance will be approved.
74. **Concern:** Customers wanted to know what other options they have besides CBU's?
- Response:** Curbside boxes are an option but they will not be placed at each house, they may require some individuals to walk two or three blocks to obtain their mail in an unsecure curbside mailbox.
75. **Concern:** Customers wanted to know what they could do to change the study to get a shared postmaster and share hours.
- Response:** Currently the proposal will not change, but you can make the suggestion to consumer affairs.
76. **Concern:** Customers wanted to know what time of day mail would be delivered.
- Response:** That is dependent on whether the rural carrier route would need to be adjusted. It would be close to the proximity of the day when he arrives now.
77. **Concern:** Customers wanted to know who decided to look at Rippey and why.
- Response:** A collective group of managers including the district manager, decided to look into Rippey as there is declining workload, declining revenue and declining volumes along with the ability to provide effective and regular service through an alternate means.
78. **Concern:** Customers wanted to know who pays for the studies of these offices.
- Response:** The USPS does internal studies with employees that are working in other departments as well as postal review.
79. **Concern:** Customers wanted to know whom they could write to regarding sharing a post office and Postmaster.
- Response:** The customer can express any concerns through our Consumer Affairs Department 7900 Hickman Rd Des Moines IA 50324. We can provide postage paid envelopes after the meeting.
80. **Concern:** Customers were concerned about a possible address change to a different community.
- Response:** If the Rippey Post Office would be discontinued, Rippey customers would retain the last line of Rippey IA 50235. If customers wish to obtain mail from a different community, they would need to speak to that Postmaster to rent a box etc and then proceed to fill out a change of address form. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change.
81. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response:

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If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

82. **Concern:**

Customers were concerned about the loss of a gathering place and an information center. Doesn't the Post Office has a responsibility to the community?

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. We have a responsibility to provide service. Our service is not going anywhere, it would just arrive in a different form.

83. **Concern:**

Customers were concerned as to what the Post Office will do with the lease, it is a fixed lease until 2018.

Response:

We will fulfil our obligation to the lease, perhaps try to sublease if there is indeed an discontinuance.

84. **Concern:**

Customers were concerned how they could obtain re-delivery on packages that were previously attempted.

Response:

The customer could simply call the administrative Post Office, Grand Junction and request re-delivery at your convenience.

85. **Concern:**

Customers were concerned why the USPS does not charge for Priority boxes.

Response:

It is a convenient method for customers to send a package through the USPS, thus generating business. A win win situation.

86. **Concern:**

State Representative stated that they are looking for innovative idea's, so why not share a PM and work in two offices.

Response:

The USPS is looking for the most efficient way to provide effective and regular service. Rural carrier delivery provides this in the most cost effective manner.

87. **Concern:**

Where would the CBU's be located in town?

Response:

We would contact the Mayor to ask if the city has property that would be suitable to hold the CBU's, is a safe and convenient location.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

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M NO 47
GE 12

Ripsey is an incorporated community located in GREENE County. The community is administered politically by Mayor and council. Police protection is provided by the Greene County Sheriff. Fire protection is provided by the Ripsey. The community is comprised of Combination and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Methodist Church, stan kiner mechanical, jerry groves garst seed, ripsey ladies aid, ripsey commercial club, mark kenan mark seed, knd chocolates deena hicks, city of ripsey, washington township trustees, millard chiropractic, jay's body shop, rolling hills bank, people's bank, ripsey library, gilliland's bait shop, brubaker's shop, methodist church, thompson car wash, heartland coop east greene elementary school, spark's store, ripsey lion's club ripsey fire dept. friends of ripsey, ripsey senior citizen home, perry construction, dennhardt construction. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ripsey Post Office will be available at the Grand Junction Post Office. Government forms normally provided by the Post Office will also be available at the Grand Junction Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
3. **Concern:** Customers were concerned about the delivery of their medicine through the mail.

Response: The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5. **Concern:** Customer asked if the proposal is sent to the owner.

Response: No, the owner would need to look at the posting and request a copy of the proposal from the Grand Junction or Ripsey Post Office.
6. **Concern:** Customers asked the state representative what he could do about the closings throughout the state?

Response: He stated a collective group form ideas to solutions to reduce closings and consider consolidating offices and sharing a postmaster.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

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GE 13

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 53,707 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 63,479
Less Annual Cost of Replacement Service	<u>- \$ 9,772</u>
Total Annual Savings	<u>\$ 53,707</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Rippey, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Grand Junction Post Office, located eight miles away.

The postmaster retired on September 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rippey Post Office provided delivery and retail service to 79 PO Box or general delivery customers and 144 delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$53,707 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Rippey Post Office and Grand Junction Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Rippey Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Rippey Post Office and Grand Junction Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

10/11/2011

Date



10/20/2011

OFFICER-IN-CHARGE/POSTMASTER
Rippey Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Rippey Post Office Final Determination
Docket No. 1379407 - 50235

Please post in the lobby the enclosed final determination to close the Rippey Post Office. The final determination must be posted in a prominent place from 10/20/2011 through close of business on 11/21/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/22/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

A handwritten signature in black ink, appearing to read "Karen Lenane".

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record

NOV/21/2011/MON 10:45 AM

FAX No.

P. 001

1379407-50235

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Date of Posting: 10/20/2011

Date of Removal: 11/21/2011

FINAL DETERMINATION TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235

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Date of Posting: 10/20/2011

Date of Removal: 11/21/2011

FINAL DETERMINATION TO CLOSE
THE RIPPEY, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379407 - 50235



10/11/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- RIPPEY

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area



11/07/2011

DISTRICT MANAGER
HAWKEYE PFC
PO BOX 9998
CEDAR RAPIDS, IOWA, 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
RIPPEY, 50235-5000 Docket No. 1379407 - 50235

This is to advise you that an appeal to the final determination to discontinue the RIPPEY has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations WESTERN Area
Government Relations and Public Policy

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1805 B Avenue
Rippey, Iowa
50235

October 24, 2011

Mr. Dean J. Granholm
Vice President of Delivery and Post Office Operations
901 New York Ave. NW
Suite 200
Washington D.C.
20268-0001

Dear Mr. Granholm;

This letter is written as an appeal regarding the closure of the Rippey, Iowa Post Office. The closure of the Rippey Post Office by the United States Postal Service is Docket Number 1379407-50235.

This appeal is being submitted for not completely following the closure process. The items that were not completed adequately are listed below:

1. The document submitted and posted at the Rippey Post Office on October 20, 2011 fails to once again recognize the congressional responses presented on behalf of the Rippey Post Office. I referenced those documentation letters to Angie Green on June 7th. I have attached all communication from Iowa Senator's Harkin and Grassley as well as Congressman Latham. It is appalling the Congressional letters have not been recognized.
2. While the USPS has not provided formal notification of closure, the telephone number is not available in the phone book that was released last week. This only reinforces what community citizens in Rippey have previously expressed, that this decision has been determined. I submit to you the community input hearings; the petitions, the letters, etc have all been completed in vain as the USPS had no intention of responding to the 175 signatures or really listening to the 59 customers who attended the public hearing on May 25th. The USPS is only **portraying** they are following the requirements prescribed for postal review. The process as it is being administered by the USPS has and is very flawed.
3. The ineffectiveness of the United States Postal Service distribution Center in Sioux City Iowa has resulted in wasteful spending. 40 employees are reported in the *Des Moines Register* to not report to work, may not be transferred, and will be receiving full employment for the next three years. This inefficiency and wasting of funds could have kept the Rippey Post Office open for perpetuity.
4. The assurance of postal services from the carrier is simply a false statement. While it may appear on paper to be no changing of services, it is totally unrealistic to believe that any postal patron will wait by the cluster boxes for the carrier to arrive. Any person stating that sending a package, obtaining a money order, or stamps during an exchange outside of a

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building has not been a part of a Midwestern winter when wind chills quite frequently dip to below zero.

I close this appeal letter continuing to plea for a common sense approach to sharing of postal office services with an adjoining community. I feel quite confident the annual lease costs of \$19,200 per year could be quite easily negotiated to a lower amount. The cost savings of building cluster boxes could be negated by using that approach. The recognition to keep the service window open shorter hours to aid the USPS in saving funds is commendable as well as acceptable, thus reducing the salary of \$44,000. The officer in charge could for example more easily move from Rippey to a neighboring post office than asking the current 70 box holders to travel for purchases and services. The service window being open for two hours could certainly be accomplished with a bit of creativity and ingenuity from the USPS.

I implore you to review all options during this appeal process.

I will wait to hear your response to this appeal letter.

Sincerely yours,



Mary Weaver

Postal Patron of the Rippey Iowa Post Office

Cc: Senator Charles Grassley
Senator Tom Harkin
Congressman Tom Latham
Ruth Goldway, Chair Postal Rate Commission
Karen Lenane, PO Review Coordinator
Donny Hobbs, Chair of Iowans United for Postal Services
Kyle Munson, Des Moines Register
Rippey Iowa Post Office Bulletin Board

MARKETING



BUCKET NO
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November 30, 2011

Mary Weaver
1805 B Ave
Rippey, IA 50235-7503

Dear Ms. Weaver:

This responds to your October 24 letter to Postmaster General Patrick Donohoe detailing your appeal to the closure of the Rippey, IA Post Office. Your letter has been forwarded to the Hawkeye District for response.

As it is the final decision of the Postal Service to close the Rippey Post Office, any person regularly served by the office may appeal this decision to the independent Postal Regulatory Commission (PRC). All appeals must be received by the PRC within 30 days of the October 20, 2011 Final Determination posting date. All appeals must be directed to the following address:

POSTAL REGULATORY COMMISSION
901 NEW YORK AVE, NW, SUITE 200
WASHINGTON, DC 20268-0001

I appreciate your interest in ensuring the community of Rippey continues to have convenient access to essential postal services. While these changes are difficult, we must adapt to meet the evolving needs, demands, and activities of our customers. You may be assured, however, that the Postal Service is devoting considerable attention and effort to ensure that all of our customers continue to receive regular and effective service now and well into the future.

Should you have other questions or concerns regarding this matter, please feel free to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

A handwritten signature in black ink, appearing to read "Steven Carter".

Steven Carter
Manager, Consumer & Industry Contact

Hawkeye, 50235, Weaver, DM ~~DM~~

1805 B Avenue
Rippey, Iowa
50235

October 24, 2011

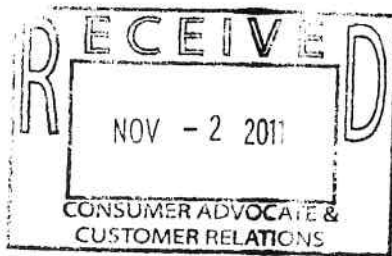
Patrick Donahoe
Postmaster General and CEO of USPS
475 L. Enfant Plaza
Washington DC

Dear Mr. Donahoe;

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I close this appeal letter continuing to plea for a common sense approach to sharing of postal office services with an adjoining community. I feel quite confident the annual lease costs of \$19,200 per year could be quite easily negotiated to a lower amount. The cost savings of building cluster boxes could be negated by using that approach. The recognition to keep the service window open shorter hours to aid the USPS in saving funds is commendable as well as acceptable, thus reducing the salary of \$44,000. The officer in charge could for example more easily move from Rippey to a neighboring post office than asking the current 70 box holders to travel for purchases and services. The service window being open for two hours could certainly be accomplished with a bit of creativity and ingenuity from the USPS.

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Mary Weaver

Postal Patron of the Rippey Iowa Post Office

Cc: Senator Charles Grassley
Senator Tom Harkin
Congressman Tom Latham
Dean Granholm, VP Delivery and PO Operations
Louis J. Giuliano, Chair Board of Governors USPS
Ruth Goldway, Chair PRC
Karen Lenane, PO Review Coordinator
Donny Hobbs, Chair of Iowans United for Postal Services
Kyle Munson, Des Moines Register
Rippey Iowa Post Office Bulletin Board